



ORDER OF MALTA
HOLY FAMILY HOSPITAL
BETHLEHEM

Where there is always a place in the inn for all

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**HOLY FAMILY
HOSPITAL**

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Statistics

In the Northern Hemisphere, September is generally synonymous with the arrival of autumn, the time when nature slowly prepares to enter hibernation. Yet, here at Holy Family Hospital in Bethlehem, as in all previous Septembers, we are seeing neither a decline in activity nor preparation for hibernation. As proof, the number of births this September (349) brings us closer to the figures from before October 7th. Let us be optimistic, without naivety, and see in these figures the beginnings of the resumption of activity we are all waiting for. Help us with your prayers to make this wish come true.

This September also marks the official announcement of the director's departure after nearly four years at the helm of the hospital. But September is also, and above all, the official starting point of a reorganization of the hospital, under the leadership of His Excellency the Grand Hospitaller, with the assistance of the Order of Malta France. Oh, rest assured. This isn't about revolutionizing the existing system. No, it's about taking stock of the good and bad practices currently in place within the hospital in order to optimize its efficiency.

As you may have understood, September, far from being the starting point of a planned lethargy, is synonymous this year with a renewed activity so that, despite the current crisis, we can continue our mission to the expectant mothers and children of Bethlehem in the best possible conditions, as we have been doing for over 35 years.

Visit of Grand Hospitalier



On September 4 and 5, Valérie PECHARD and Cyril TANDONNET accompanied the Grand Hospitalier of the OSM, H.E. Josef D. BLOTZ, and the Deputy Chairman of the Hospital Supervisory Board, H.E. Jean-Hugues de LAMAZE, to present to the staff the

strategic action plan that will guide the hospital's operations in the coming months.

During the rest of his mission until September 12, Cyril TANDONNET spent several days working alongside local teams to strengthen operational coordination and support them in implementing an action plan.

As part of the annual visits of the medical committee, Professor Dominique LUTON gave a lecture on September 10 on the topics of vaccination, pregnancy, and intrauterine growth. Afterwards, a time of exchange among local doctors enabled knowledge sharing and the strengthening of medical practices.



As part of a nationwide inspection and awareness campaign focused on healthcare cleaning staff, Holy Family Hospital was honored to welcome a delegation from the Ministry of Labor, represented by the Bethlehem Labor Office. The visit aimed to ensure compliance with occupational safety and health standards and to promote improved working conditions for essential frontline workers in the health sector.

The delegation toured several hospital departments, joined by Ms. Basma Abu Sa'deh, cleaning Department Supervisor, and Therese Khair, Infection Control Coordinator. The visit provided an opportunity to highlight the critical role of the environmental services team, whose daily responsibilities include:

- Consistent cleaning and disinfection of patient rooms and medical units according to strict health protocols
- Safe handling and disposal of medical and hazardous waste
- Proper use of personal protective equipment (PPE)
- Supporting infection prevention efforts and maintaining a safe, hygienic environment for all

The hospital proudly met all the Ministry's evaluation criteria, affirming its strong commitment to maintaining a safe and healthy workplace.

The visit concluded with a meeting with the hospital's Executive Director, who expressed appreciation for the Ministry's efforts in promoting labor rights and workplace safety. The delegation, in turn, commended the hospital for its exceptional cleanliness standards and its dedication to staff wellbeing.



Mr. Normand, the hospital's Executive Director, added:

"I would like to take this opportunity to extend a heartfelt thank you to our incredible cleaning staff and all our dedicated employees. Your unwavering commitment to maintaining a clean and safe environment does not go unnoticed. You are the frontline of our infection prevention efforts and play a vital role in safeguarding the health of our patients, staff, and the entire hospital community."



Empowering Medical Progress

As part of its ongoing commitment to advancing medical knowledge and improving the quality of healthcare, the Holy Family Hospital – Bethlehem, in collaboration with Masrouji Company, organized a distinguished scientific evening on September 10, 2025. The event brought together a select group of specialists in obstetrics, gynecology, and pediatrics. The evening featured a series of valuable scientific lectures, including a presentation on "Utrogestan: Evidence-Based Use," as well as sessions addressing crucial topics such as vaccination during pregnancy, intrauterine growth restriction (IUGR), and prematurity, delivered by Professor Dominique Luton, university professor and researcher at the University of Paris and a member of the Medical Committee; Board of Trustees of the

hospital. Dr. Micheline Qassis, pediatric and neonatology specialist at Holy Family Hospital, also presented an insightful lecture on IUGR, providing a valuable platform for knowledge exchange and discussion of the latest developments in maternal and child care. The hospital extends its sincere thanks to all participating physicians and attendees for their dedication and continued support of its medical and scientific mission.



Where Care Feels Like Family



"The birth of a child is the beginning of a new story and also the birth of a mother. Our role is not only medical, but deeply human. We walk alongside families during some of their most difficult and beautiful moments, offering trust and peace."

On the morning of September 25, 2025, baby Salma was born, the first joy of her parents' hearts, arriving with a healthy weight of 3.530 kilograms. Throughout the pregnancy, Barthena and her husband Ra'ad received attentive and compassionate care at Holy Family Hospital, where every step of their journey was met with

reassurance and warmth.

From the very first visit, Barthena felt as though she was among family. The medical staff were warm, welcoming, and always wore a smile. Dr. Saba, in particular, stood out for his attentive listening and genuine care so much so that the family came to see him as one of their own.



The labor journey was not easy, but it remains an unforgettable memory. In that moment of pain, hope was born and when Salma opened her eyes to the world, the room was filled with a deep sense of safety and gratitude.

Barthena shared:

"At Holy Family Hospital, I found more than just medical care, I found warmth, safety, and sincere hearts. I never felt like a patient; I felt surrounded by friends and a new family."

Where Profession Meets Motherhood

Randa is more than just a mother, she is a midwife at Holy Family Hospital. She knows every corner of the place with love and witnesses the stories of countless mothers every day. But this time, it was her own story that took center stage, as she came to give birth to her sixth child within the walls where she has dedicated years of care.

From the very beginning of her pregnancy, Randa attended her medical check-ups at the hospital she calls home. She shares,

"During this pregnancy, I never felt like just an employee. I always received attention and care from everyone, just like any mother who comes to the hospital carrying new life and a beating heart inside her. Nurses and doctors standing by me, making me proud to be part of the Holy Family Hospital family."

Randa continues,

"I am truly proud to be part of this family. The safety and comfort here are unlike anywhere else. I experienced my pregnancy as a mother, and I welcomed my baby with love and passion, as if he were a member of the extended family. Every hand that reached out to help me and my baby during delivery was full of care. Every time I give birth here, I affirm to everyone that Holy Family Hospital is my place, and I hold my head high knowing I belong to this family."

On September 10, 2025, the day of her delivery arrived. Her colleagues welcomed her with warmth and love. Randa underwent a cesarean section with confidence and peace of mind. In a touching moment, baby Giovann was born weighing a healthy 3.730 kilograms, filling her heart, her family, and her coworkers with joy.



Dr. Salama added,

"Randa's childbirth was a special moment for all of us. Supporting a colleague through this journey means providing double care, not just because she is a nurse, but because she is one of our own. We don't just care for patients; we care for each other."



A Dream Come True



"Words can't describe it. I was overwhelmed with worry, but surrounded by reassurance. When I heard her cry, I couldn't hold back my tears. I'm a father now and a different man, filled with endless love."

One of the midwives reflected:

"Every birth is a bridge between fear and hope. Our role is to be the steady hand that helps families cross into new life."

When the doctor clearly said, ***"It's a girl,"*** an overwhelming wave of emotions filled the moment. Christina and Fadi shared,

"We experienced a blend of joy, love, and hope, intertwined with the natural fear that accompanies every parent on the journey toward childbirth."

Without hesitation, Christina and Fadi chose to return to Holy Family Hospital for their second time. Christina says

"The careful medical follow-ups gave us peace of mind as always. Each visit was like a message of safety, assuring us that the path was ready to embrace our dream."

In the early hours of Thursday, September 4, 2025, the little miracle happened: a smooth normal delivery. Baby **Mireille** came into the world weighing 3,220 grams. The first cries blended with joyful smiles, marking the beginning of a new story written in the heart of the family.

Christina reflects,

"Mireille is more than just a newborn, she is a fulfilled promise and a light that brightened our home with the pulse of life. You all shared in making this dream come true with a safe delivery for me and my baby. We send you all our love."



Congratulations, Momen Hamdan!



Becoming a father for the first time is a truly special milestone, and we couldn't be happier for you and your family. May your son bring endless love, laughter, and joy into your lives.



Two Hearts, One New Life



Diala's first pregnancy was filled with anticipation, a journey of dreams, questions, and natural fears. Encouraged by her sisters, who spoke highly of Holy Family Hospital, she chose it as the place to welcome her baby, drawn by the promise of care and safety. The medical follow-up offered more than just check-ups — it provided constant guidance and emotional support. As the due date approached, Diala grew anxious, her heart full of both fear and longing.

On **September 1, 2025, at 5:45 p.m.**, baby **Renée** was born with a Normal Delivery, weighing **3.410 grams**. Her first cry was met with the tears of her father and the emotional embrace of her mother, a moment where fear turned into peace, and a new family was born.

Diala shared:

"The moment I held my daughter for the first time, I felt like a new person. With you, I became a mother. With you, I was reborn."



Rabih added:

"Seeing Renée for the first time, so small yet so full of life, shifted something inside me. I thought I understood love before, but nothing compares to that moment. Diala was glowing, and in her eyes, I saw the strength of a mother and the gentleness of a new beginning."

Their journey had only just begun, sleepless nights, first smiles, but the foundation was strong: love, support, and a place

that had given them the courage to start this beautiful chapter.

Patient Safety Scientific Day



Holy Family Hospital, participated in the Patient Safety Scientific Day held at Caritas Children's Hospital under the theme "Safe Care for Every Newborn and Every Child", and under the patronage of the Palestinian Ministry of Health.

As part of the program, Dr. Micheline AlQassis, our pediatrician and neonatologist delivered a lecture entitled:

"Newborn Safety from Birth till Discharge."

Her presentation focused on the policies and procedures implemented at Holy Family Hospital to ensure the safety and well-being of newborns from the moment of delivery until discharge, with special attention to the critical days following hospital discharge.



The lecture was highly appreciated by attendees, who praised its scientific value and practical insights. It reflected Holy Family Hospital's ongoing commitment to promoting patient safety and providing the highest standards of care for children and newborns.

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MONTHLY DELIVERIES

	1990	1995	2000	2005	2006	2007	2009	2010	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
JAN	0	148	250	224	240	230	221	258	274	249	271	313	278	306	357	369	387	334	400	363	296	321
FEB	4	130	239	221	218	228	239	221	227	224	257	264	271	296	309	309	313	322	321	313	287	252
MAR	46	168	231	231	217	313	236	265	278	260	287	286	277	318	333	389	278	350	389	358	347	291
APR	68	180	274	240	216	322	280	298	265	301	267	277	268	295	344	389	275	396	343	358	292	336
MAY	85	188	288	238	237	366	284	304	229	250	240	297	304	365	373	400	323	364	387	374	320	327
JUN	85	202	294	258	219	277	275	333	261	278	302	311	313	362	380	399	390	349	379	337	317	308
JUL	84	188	329	235	243	276	328	307	306	279	314	379	379	427	450	439	402	412	379	377	360	350
AUG	71	199	309	235	256	264	280	286	296	289	319	351	340	403	476	448	446	445	441	405	346	347
SEP	109	167	275	234	280	233	261	295	291	267	281	327	329	386	409	398	387	419	372	363	288	349
OCT	116	193	223	257	295	255	297	270	281	274	258	286	309	365	369	378	366	381	352	315	330	
NOV	97	203	165	213	257	224	247	237	249	271	251	224	278	371	369	347	331	355	368	291	317	
DEC	104	198	175	207	268	238	265	236	209	242	265	253	307	326	340	361	372	390	376	284	302	
TOTAL	869	2164	3052	2793	2946	3226	3213	3310	3166	3184	3312	3568	3653	4220	4509	4626	4270	4517	4508	4138	3802	1527
													TOTAL DELIVERIES SINCE 1990						108.100			
													Total Babies Delivered Since 1990						111.005			

STATISTICS

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Consultations													
HFH													
Ob/gyn	1390	1165	1241	1462	1488	1475	1559	1582	1567				12929
Pediatric	315	248	297	311	368	320	333	334	404				2930
Diabetic	83	97	123	121	105	84	120	85	114				932
Nutrition	37	21	35	37	38	55	48	31	33				335
Over 45	75	89	84	84	85	66	102	103	98				786
Outreach													
Ob/gyn	229	151	144	139	135	72	194	177	164				1405
Pediatric	158	124	117	86	126	51	106	132	100				1000
Private													
Ob/gyn	772	728	606	801	748	672	826	737	735				6625
Pediatric	125	118	129	106	124	99	84	76	129				990
TOTAL Consultations	3,184	2,741	2,776	3,147	3,217	2,894	3,372	3,257	3,344				27,932

Obstetric													
Nb deliveries													
3 class	285	218	250	289	291	269	313	289	304				2508
1 & 2 class	36	34	41	47	36	39	37	55	45				370
TOTAL Deliveries	321	252	291	336	327	308	350	344	349				2,878
C sections													
Total	82	58	60	75	73	72	85	90	88				683
Babies													
Total	330	259	297	342	339	313	355	352	361				2948

Gynecologie													
Operations													
Minor op	27	21	22	32	31	15	23	29	29				229
Major op	7	14	5	13	8	10	6	8	14				85
TOTAL Operations	34	35	27	45	39	25	29	37	43				314

Ob / Gyn													
Admissions ≥ 5 days	3	1	3	3	5	1	5	4	4				29
Admissions < 5 days	399	330	353	433	406	396	433	427	442				3619
Total admissions	403	331	356	437	413	400	438	433	450				3661
Total days	663	544	613	719	697	689	757	798	780				6260
Ob / Gyn OCCUP %	50.92%	46.26%	47.08%	57.06%	53.53%	52.92%	58.14%	61.29%	61.90%				40.83%

Lab activity													
TOTAL Activity	11,284	8,325	10,660	10,205	10,127	9,217	9,309	10,358	8,209				87,694

Anesthesia													
A. Générale	7		2	3	7	6	3	8	5				41
épidurale	65	68	63	76	70	74	88	92	85				681
Spinal	74	53	59	64	61	61	70	77	73				592
TOTAL Activity	146	121	124	143	138	141	161	177	163				1314

Neonatal Intensive Unit													
Lenght													
Total days L1	163	130	171	198	168	223	195	193	187				1628
Total days L2	64	81	77	79	109	36	68	35	64				613
Total days L3	164	144	239	180	135	176	170	110	94				1412
Total days	391	355	487	457	412	435	433	338	345				3653
Stay < 5 days	21	16	24	22	19	18	14	23	20				177
Stay ≥ 5 days	26	17	19	34	24	15	16	17	22				190
Stay ≥ 50 days													0
Admission													
adm L1	21	16	24	27	16	19	15	23	21				182
adm L2	5	4	3	6	5	1	2	4	7				37
adm L3	18	10	14	11	22	11	13	13	13				125
Total Adm	44	30	41	44	43	31	30	40	41				344
Nb Premature <32wk	5	2	5	3	5	4	1	1	1				27
PED. OCCUP %	70.07%	63.62%	87.28%	81.90%	73.84%	77.96%	77.60%	60.57%	61.83%				55.60%

TOTAL T. OCCUP %	56.67%	53.51%	59.14%	65.33%	59.62%	62.44%	63.98%	61.08%	62.50%				45.26%
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Poor Case Fund													
Mothers	76	38	52	49	47	53	62	51	45				473
Babies	11	11	5	11	14	11	8	10	9				90
Total cases Assisted	87	49	57	60	61	64	70	61	54				563

Poor Case Fund - Amount													
Mothers	16215.1	8133.55	7652.15	7045.35	8886.65	9747.1	7954.59	8735.4	6634.7				81004.59
Babies	17390	8047.8	3978.04	6180	15302	8330	8145	28869.4	34600.3				130842.54
Total PCF Amount	33605.1	16181.35	11630.19	13225.35	24188.65	18077.1	16099.59	37604.8	41235				211847.13

Solidarity discount - Amount													
Mothers consultations	14575	14300	12500	16750	16475	15575	17575	16625	16625				141000
Babies consultations	5050	3600	4775	4750	5725	4700	5450	4975	6100				45125
3rd class Normal Deliveries	37100	43900	59950	61600	66550	58850	67100	66000	62700				523750
3rd class Caesarians	18560	17720	20790	19250	22330	23870	23100	30030	28490				204140
Total Discount Amount	75285	79520	98015	102350	111080	102995	113225	117630	113915				914015
Total Solidarity Beneficiaries	1010	871	884	1057	1099	1013	1143	1084	1114				9275
Total Solidarity Amount	108890.1	95701.35	109645.19	115575.35	135268.65	121072.1	129324.59	155234.8	155150				914015