



Where there is always a place in the inn for all

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HOLY FAMILY HOSPITAL

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Statistics

Approximately 7,400 pilgrims from 43 different nations gathered at the foot of the Grotto of Massabielle from May 2 to 6. Among them were 1,200 hospital staff, including five employees, 440 doctors and healthcare workers, 250 religious, 500 young volunteers, and 200 children.

For the first time in the hospital's history, we accompanied a patient, Firas, the son of an employee, who was the victim of a serious road accident in 2021.

This pilgrimage is a journey to a holy place, blessed by faith since the Virgin Mary's apparition to Bernadette. It is about setting our path on the path of millions of pilgrims who have come to the grotto.

Any pilgrimage is a journey undertaken for personal reasons, but this one is also for Holy Family Hospital's employees, a way to discover Paris and Lourdes very/too quickly. The Order of Malta pilgrimage in Lourdes remains an act of faith, where each person seeks to deepen his connection with spirituality or express his devotion to the Virgin Mary.

As Hospitallers, the Lourdes pilgrimage involves traveling and working with the French Order of Malta community, sharing the journey, patient care, and spiritual experience with others. This is how we care for our Lords the sick, even though we are not members of the medical staff. It is our pride.

Thank you to all those who worked hard so that we could participate in this important moment in the life of the Order.

Welcome to Pope Leo XIV

We warmly welcome Pope Leo XIV as the new leader of the Catholic Church. His deep faith, kind spirit, and long history of serving others bring hope to people around the world. We pray that his time as Pope will be filled with wisdom, peace, and unity. May God guide him as he leads the Church with love and compassion.



Career Day

Holy Family Hospital in Bethlehem actively participated in Bethlehem University's Annual Career Day, held on May 8, 2025, in the university's auditorium. This event attracted over 40 companies and institutions from various sectors, including healthcare, business administration, hospitality, information technology, nursing, and health sciences. Representatives from Holy Family Hospital engaged with approximately 100 students and graduates, providing them with information about career opportunities in the healthcare field, including internships, volunteering positions, and job openings. This

participation underscores the hospital's commitment to supporting the professional development of students and contributing to the local community by fostering connections between academia and the healthcare industry.

Graduation Projects Exhibition

Holy Family Hospital's IT Department and Chief Finance & Admin (CFA) took part in the graduation projects exhibition for Bethlehem University's Software Engineering program,

highlighting their commitment to academicindustry collaboration. Their presence gave students the opportunity to present innovative technological solutions directly to professionals working in healthcare and finance. The interaction offered valuable feedback, helping students align their



projects with real-world needs, particularly in the areas of medical systems and administrative efficiency. This participation demonstrated the hospital's dedication to supporting young talent and promoting practical applications of software engineering

in improving healthcare services.



"I would like to take this opportunity to extend our sincere thanks and appreciation to the three students— Angela Salem, Yousef AlBandak, and Husam Roamni for choosing our hospital as the focus of their graduation project. We commend their commitment, innovation, and effort, and we wish them all the very best in

their professional and personal journeys. May their future be filled with continued success and meaningful accomplishments" – Elizabeth Anastas, CFA

Pilgrimage in Lourdes

Holy Family Hospital's Participation in the 2025 Lourdes Pilgrimage



Bethlehem embarked on a transformative journey to Lourdes, France, to participate in the annual pilgrimage to the Sanctuary of Our Lady of Lourdes. This pilgrimage, renowned for its spiritual significance and healing traditions, provided the hospital staff with an opportunity to deepen their faith, engage in acts of service, and experience the profound sense of community that defines

Lourdes.

A Journey of Faith and Service

The team from Holy Family Hospital joined thousands of pilgrims from around the world in Lourdes, a site renowned for its association with the apparitions of the Virgin Mary to Saint Bernadette Soubirous in 1858. Pilgrims gather annually to seek spiritual solace, physical healing, and to participate in communal prayers and rituals. For the hospital staff, this pilgrimage was not just a spiritual retreat but also an extension of their commitment to compassionate care.

During their time in Lourdes, the team engaged in various acts of service, embodying the hospital's mission of providing care to those in need. They assisted in the Sanctuary's activities, supported fellow pilgrims, and participated in the renowned candlelight processions and Masses held at the Grotto of Massabielle. These experiences allowed the staff to reflect on the values of humility, service, and empathy that are central to their roles at the hospital.

Strengthening Bonds and Building Community

Beyond individual spiritual growth, the pilgrimage served to strengthen the bonds among the hospital staff. Sharing this experience allowed team members to connect on a deeper level, fostering a sense of unity and camaraderie. The shared moments of prayer, reflection, and service created lasting memories and reinforced the collective mission of the hospital.

The pilgrimage also provided the team with a broader perspective on healthcare. Witnessing the diverse backgrounds and needs of fellow pilgrims highlighted the universal nature of suffering and the importance of providing holistic care that addresses not just physical ailments but also emotional and spiritual well-being.

The 2025 Lourdes pilgrimage was a profound experience for the team from Holy Family Hospital. It allowed them to deepen their faith, engage in meaningful acts of service, and strengthen their sense of community. The lessons learned and the spiritual insights gained during this journey continue to inspire and guide the staff in their daily work, reinforcing the hospital's commitment to compassionate and holistic care. Through their participation in the Lourdes pilgrimage, the team exemplified the values of empathy, service, and faith that are at the heart of their mission in healthcare.

Sources.





























Dr. Louis (Obstetrician-Gynecologist):

"Lourdes reminded me that every birth is a miracle, and each patient I care for carries a sacred story worth honoring."





Sana' (Cleaner)

"In Lourdes, I saw how even the quietest hands bring dignity and peace my work is prayer in motion."

Firas (representing the voice of a patient on the pilgrimage):

"In Lourdes, I didn't just find healing I found people who saw me, not just my illness."





Silvia (Kitchen Aid)

"Sharing meals in Lourdes taught me that nourishment is more than food it's kindness served daily."

"Walking among pilgrims, I saw how small acts of service carry great meaning something I'll carry back to every corner of the hospital."

Hind (OR Nurse)

"Among the pilgrims, I felt what my patients must feel vulnerable, hopeful, and deeply human. I return with more compassion than ever."





DR . Saba Abu Farha, MR. Gilles Normand, Silvia Andonia, Hind khair, Sana' Massou And her Son Firas, Dr. Louis Jaar

Nurses and Midwifery Day 2025

In 2025, Nurses and Midwifery Day serves as a powerful reminder of the vital role that nurses and midwives play in healthcare systems around the world, including at Holy Family Hospital in Bethlehem. These dedicated professionals are on the frontlines of care offering support during childbirth, promoting maternal and infant health, and responding with skill and compassion to the daily needs of patients. Their tireless efforts ensure that vulnerable lives are met with dignity, comfort, and professional excellence. At Holy Family Hospital, we take this opportunity to express our deep appreciation for the nurses and midwives whose commitment continues to transform lives, uplift families, and strengthen our mission of care and service.



HFH Labor Midwives

A Journey of Trust and Care at Holy Family Hospital

Mrs. Diyala and her husband Nadim from Beit Jala have entrusted Holy Family Hospital with the births of their children in 2019, 2022, and most recently in 2025. Throughout each experience, the couple found not only medical excellence but also a deep sense of emotional and spiritual support.

In her most recent pregnancy with twins, Diyala returned to the hospital with full confidence. She describes the Prenatal



care as both medically precise and personally supportive, noting that each step of the journey was marked by compassion and professionalism. On May 30, 2025, at 36 weeks of pregnancy, she delivered twin boys Zain (2.420kg) and Taim (2.460kg) via cesarean section.



Reflecting on her experience, she shared: "I felt surrounded by hands that cared not only for my babies but for me as a mother. Holy Family Hospital is more than a medical institution; it's a place of safety, kindness, and genuine care."



A Life-Saving Decision at the Right Moment



Mona, a 21-year-old first-time mother from Bethlehem, chose Holy Family Hospital for her maternity care, guided by trusted family recommendations. Throughout her pregnancy, she benefited from consistent, high-quality prenatal follow-up that emphasized both

maternal and fetal well-being.

On May 30, 2025, Mona arrived in labor expecting a normal birth. When complications arose, the medical team responded swiftly with a clinical decision to proceed with an emergency cesarean section. Thanks to this timely intervention, her daughter Amina was delivered safely, weighing 3,750 grams and in excellent health.

The doctor commented "Every decision we make in the delivery room is guided not only by medical knowledge but by a deep sense of responsibility toward the mother and her child. We don't wait for the perfect moment; we create it to protect life.

Mona later shared that the experience went far beyond medical care; she felt truly

supported and safeguarded. "This wasn't just a birth, it was the

beginning of motherhood in the safest hands possible,"





An Early Arrival, A Journey of Care



Noor and Omar from Bethlehem were no strangers to Holy Family Hospital, three full term children were born there. However, their fourth pregnancy took an unexpected turn. From the beginning, Noor described it as a journey filled with uncertainty and anticipation each day felt like a new chapter unfolding within her womb.

Though a planned cesarean was scheduled, baby Najm Al-

Din had other plans. On May 20, 2025, at 35 weeks and weighing 2.920 kilograms, he arrived early, catching his parents by surprise. The true shock for Noor came when he was admitted to the Neonatal Intensive Care Unit (NICU). Yet, any fear quickly gave way to admiration. "It was like stepping into a beehive calm, organized, and tirelessly active," she said. "The level of care, dedication, and compassion exceeded all expectations."



Dr. George Al-Zoghbi reflected:

"When a baby is born early, we are born with them, as a medical team on a mission to protect a small beginning with great potential. Our work doesn't stop at the machines; it begins with the hearts that guide every breath." Noor concluded: "In my most fearful moment, the NICU at Holy Family Hospital became the only place I felt hope. They didn't just care for my baby, they gave me back my life."



an Exceptional Day for the Midwifery Students at Tarek Ahmed Juffali College of Nursing!

The examination featured a series of high-fidelity simulations that reflected real-life scenarios in labor and neonatal care, using advanced manikins. This assessment integrated both theoretical knowledge and hands-on clinical skills, offering students a realistic and comprehensive experience.



We are proud to share that **Ms. Abeer Oweinah Odetallah**, **Midwifery Coordinator at Holy Family Hospital in Bethlehem**, participated as the external examiner. Her involvement brought invaluable clinical insight and up-to-date maternity care protocols, enriching the assessment with both expertise and mentorship.



Congratulations to our midwifery students on this important achievement. We wish them continued success in their professional journeys and in their contributions to maternal and newborn care.

Strengthening Partnerships

Holy Family Hospital visited Bethlehem University to participate in a university wide academic and professional development event. The hospital's team engaged with students and faculty across various disciplines, highlighting its role as a leading healthcare institution in the region. This participation reflects the hospital's strong commitment to fostering academic partnerships, supporting student growth, and promoting excellence in maternal and newborn healthcare. Events like these strengthen the bridge between academic knowledge and real-world practice, inspiring the next generation of healthcare professionals.



Natalie, Nelly Our Neonatal Intensive Care unit Nurses

Empowering Medical Technology

The Biomedical Engineering Department at Holy Family Hospital is among the few in the region that independently manages the maintenance and repair of its medical equipment without relying on external service providers. This self-sufficiency ensures efficiency, reliability, and continuity of care across all clinical areas. Recently, the team completed advanced training on several critical devices, including the anesthesia machine, Open-close Dräger incubators, Siemens immunoassay analyzer, and Getinge ventilators. These training sessions, conducted in Dubai and Germany, reflect the department's commitment to staying up to date with cutting-edge medical technologies. Their expertise plays a vital role in ensuring the hospital's equipment is functioning at the highest standards for patient safety and quality care.



Siemens immunoassay analyzer



Open -Close Incubator





HFH Visit

On Monday, May 26th, Holy Family Hospital had the honor of welcoming a distinguished delegation from Malteser International. The visit included a guided tour of key hospital departments, showcasing our commitment to high-quality maternal and newborn care in Bethlehem. The delegation engaged in meaningful discussions with hospital leadership and staff, reinforcing the long-standing partnership and shared humanitarian mission between Holy Family Hospital and the Order of Malta. This visit served as a valuable opportunity to highlight ongoing achievements, explore future collaboration, and express gratitude for the continued support and solidarity.



Visit of the Latin Patriarchate to Holy Family Hospital

Holy Family Hospital in Bethlehem had the honor of welcoming a delegation from the Latin Patriarchate, in recognition of the ongoing collaboration in in recruiting youth Christians who lost their jobs due to the current situation or unable to find a job due to high unemployment rate. The recruitment is between three to six months depending on the program.

During the visit, the delegation, which included Dima Kalak Khoury (Director), Jamileh Sahlieh (Director of projects managements unit), Henriette Farah (project officer), and Saliba Khoury (project coordinator), toured the hospital's clinical training environment and expressed appreciation for the shared efforts in preparing the next generation of healthcare professionals. This visit reflects the strong partnership between faith-based institutions and healthcare providers, united by a common mission to serve the local community with compassion, professionalism, and a commitment to human dignity. Their collaboration highlights the importance of shared values in advancing healthcare education and service delivery.



Congratulations



As part of my ongoing commitment to promoting workplace safety, I have recently completed a Specialized Occupational Health and Safety Supervisor program at Palestine Polytechnic University in Hebron. This academic achievement, marked by successfully passing the final examination, has equipped me with advanced knowledge and practical skills to effectively identify, evaluate, and manage occupational health and safety

risks. This accomplishment brings added value to Holy Family Hospital by strengthening our ability to foster a safer and healthier work environment for both staff and patients, in alignment with the highest standards of patient safety.





TO MAKE A DONATION

Beneficiary Name: HOLY FAMILY HOSPITAL

Account No: 3890000/0

Bank Name: BANK OF PALESTINE PLC

BANK № 89 /BANK BRANCH № 450

P.O.BOX 765 - BETHLEHEM WEST BANK VIA ISRAEL

SWIFT: PALSPS 22

IBAN: PS52PALS045003890000333000000 (EUR)

PS47PALS045003890000013000000 (**USD**)

PS32PALS045003890000993000000 (NIS)

PS32PALS045003890000023000000 (GBP)

Correspondent banks: USD: CITI BANK N.A. - SWIFT: CITIUS33

GBP: COMMERZ BANK - SWIFT: COBADEFF

EUR: BANCO BILBAO VIZCAYA ARGENTARIA - SWIFT:

BBVAESMM

EUR: ABN AMRO BANK, AMSTERDAM-SWIFT: ABNANL2A



MONTHLY DELIVERIES

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MAY	85	188	288	238	237	366	284	304	229	250	240	297	304	365	373	400	323	364	387	374	320	327
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JUL	84	188	329	235	243	276	328	307	306	279	314	379	379	427	450	439	402	412	379	377	360	
AUG	71	199	309	235	256	264	280	286	296	289	319	351	340	403	476	448	446	445	441	405	346	
SEP	109	167	275	234	280	233	261	295	291	267	281	327	329	386	409	398	387	419	372	363	288	
OCT	116	193	223	257	295	255	297	270	281	274	258	286	309	365	369	378	366	381	352	315	330	
NOV	97	203	165	213	257	224	247	237	249	271	251	224	278	371	369	347	331	355	368	291	317	
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STATISTICS

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PED OCCUP % 70.07% 63.62% 87.28% 81.90% 73.84% 31.99% TOTAL T. OCCUP % 56.67% 53.51% 59.14% 65.33% 59.62% 24.37% Poor Case Fund Mothers 76 38 52 49 47 262 Babies 11 11 5 11 14 5 52	Ob / Gyn OCCUP % Lab activity TOTAL Activity A. Générale epidurale Spinal TOTAL Activity Neonatal Intensive Unit Lenght Total days L1 Total days L2 Total days L3 Total days L3 Total days Stay < 5 days Stay > 5 days Stay > 5 days Stay > 50 days Admission adm L1 adm L2 adm L3	7 65 74 146 163 64 164 391 21 26	8,325 68 53 121 130 81 144 335 16 17	10,660 2 63 59 124 171 77 239 487 24 19	10,205 3 76 64 143 198 79 180 457 22 34 27 6 11	7 70 61 133 168 109 135 412 19 24								830 410 862 2102 102 104 23 75
TOTAL T. OCCUP % 56.67% 53.51% 59.14% 65.33% 59.62% Poor Case Fund Mothers 76 38 52 49 47 262 Babies 11 11 5 11 14 552	Ob / Gyn OCCUP % Lab activity TOTAL Activity A. Generale epidurale Spinal TOTAL Activity Neonatal Intensive Unit Lenght Total days L1 Total days L2 Total days L3 Total days Stay < 5 days Stay > 5 days Stay > 5 days Stay > 5 days Admission adm L1 adm L2 adm L3 Total Adm	7 65 74 146 163 64 164 391 21 26	8,325 68 53 121 130 81 144 385 16 17	10,660 2 63 59 124 171 77 239 487 24 19	3 76 64 143 198 79 180 457 22 34 27 6 11	7 70 61 138 168 109 135 412 19 24								\$30 410 862 2102 102 104 23 75 202
Poor Case Fund	Ob / Gyn OCCUP % Lab activity TOTAL Activity A Generale epidurale Spinal TOTAL Activity Neonatal Intensive Unit Lenght Total days L1 Total days L2 Total days L3 Total days Stay 5 days Stay 5 days Stay 5 days Stay 5 days Admission adm L1 adm L2 adm L3 Total Adm No Premature <32wi	7 65 74 146 164 391 21 26 21 5 18 44 4 5 5	8,325 68 53 121 130 81 144 355 16 17	10,660 2 63 59 124 171 77 239 487 24 19 24 3 14 41 5	3 76 64 143 198 79 180 457 22 34 27 6 11 44 3	7 70 61 138 168 109 135 412 19 24 16 5 22 43 5								\$30 410 862 2102 102 104 23 75 202 20
Poor Case Fund	Ob / Gyn OCCUP % Lab activity TOTAL Activity A Generale epidurale Spinal TOTAL Activity Neonatal Intensive Unit Lenght Total days L1 Total days L2 Total days L3 Total days Stay 5 days Stay 5 days Stay 5 days Stay 5 days Admission adm L1 adm L2 adm L3 Total Adm No Premature <32wi	7 65 74 146 164 391 21 26 21 5 18 44 4 5 5	8,325 68 53 121 130 81 144 355 16 17	10,660 2 63 59 124 171 77 239 487 24 19 24 3 14 41 5	3 76 64 143 198 79 180 457 22 34 27 6 11 44 3	7 70 61 138 168 109 135 412 19 24 16 5 22 43 5								\$30 410 862 2102 102 104 23 75 202 20
Mothers 76 38 52 49 47 262 Babies 11 11 5 11 14 52	Ob / Gyn OCCUP % Lab activity TOTAL Activity A. Générale epidurale Spinal TOTAL Activity Neonatal Intensive Unit Lenght Total days L1 Total days L2 Total days L3 Total days Stay ≤ 5 days Stay ≥ 5 days Stay ≥ 5 days Stay ≥ 50 days Admission adm L1 adm L2 adm L3 Total Adm No Premature <32w PED. OCCUP %	7 65 74 146 163 64 164 391 26 21 5 18 44 45 70.07%	130 81 144 355 16 17	10,660 2 63 59 124 171 77 239 487 24 19 24 3 14 41 5 87,28%	10,205 3 76 64 143 198 79 180 457 22 34 27 6 11 44 3 81,90%	7 70 61 138 168 109 135 412 12 24 16 5 22 43 73,84%								\$30 410 862 2102 102 104 23 75 202 20 31,99%
Mothers 76 38 52 49 47 262 Babies 11 11 5 11 14 52	Ob / Gyn OCCUP % Lab activity TOTAL Activity A. Générale epidurale Spinal TOTAL Activity Neonatal Intensive Unit Lenght Total days L1 Total days L2 Total days L3 Total days Stay ≤ 5 days Stay ≥ 5 days Stay ≥ 5 days Stay ≥ 50 days Admission adm L1 adm L2 adm L3 Total Adm No Premature <32w PED. OCCUP %	7 65 74 146 163 64 164 391 26 21 5 18 44 45 70.07%	130 81 144 355 16 17	10,660 2 63 59 124 171 77 239 487 24 19 24 3 14 41 5 87,28%	10,205 3 76 64 143 198 79 180 457 22 34 27 6 11 44 3 81,90%	7 70 61 138 168 109 135 412 12 24 16 5 22 43 73,84%								\$30 410 862 2102 102 104 23 75 202 20 31,99%
Bables 11 11 5 11 14 52	Ob / Gyn OCCUP % Lab activity TOTAL Activity An esthesy A Generale epidurale Spinal TOTAL Activity Neonatal Intensive Unit Lenght Total days L1 Total days L2 Total days L3 Total days L3 Total days Stay < 5 days Stay > 5 days Stay > 5 days Stay > 5 days Admission adm L1 adm L2 adm L3 Total Adm No Premature <32wi PED. OCCUP % TOTAL T. OCCUP %	7 65 74 146 163 64 164 391 26 21 5 18 44 45 70.07%	130 81 144 355 16 17	10,660 2 63 59 124 171 77 239 487 24 19 24 3 14 41 5 87,28%	10,205 3 76 64 143 198 79 180 457 22 34 27 6 11 44 3 81,90%	7 70 61 138 168 109 135 412 12 24 16 5 22 43 73,84%								\$30 410 862 2102 102 104 23 75 202 20 31,99%
	Ob / Gyn OCCUP % Lab activity TOTAL Activity An esthesy A Generale epidurale Spinal TOTAL Activity Neonatal Intensive Unit Lenght Total days L1 Total days L2 Total days L3 Total days Stay 5 days Stay 5 days Stay 5 days Stay 5 days Admission adm L1 adm L2 adm L3 Total Adm No Premature <32wi PED, OCCUP % Poor Case Fund	7 65 74 146 164 391 21 26 21 5 18 44 8 5 70.07%	8,325 68 68 53 121 130 81 144 355 16 17 16 4 10 30 2 63.62%	10,660 2 63 59 124 171 77 239 487 24 19 24 3 14 41 5 87,28%	3 76 64 143 198 79 180 457 22 34 27 6 11 44 3 81.90%	7 70 61 138 168 109 135 412 19 24 16 5 73.84%								\$30 410 862 2102 102 120 0 104 23 75 202 20 31.99%
Total cases Assisted 87 49 57 60 61 314	Ob / Gyn OCCUP % Lab activity TOTAL Activity A. Generale epidurale Spinal TOTAL Activity Neonatal Intensive Unit Lenght Total days L1 Total days L2 Total days L3 Total days L3 Total days L3 Total days L3 Total days Stay S days Stay S 5 days Stay S 5 days Stay S 5 days Main L1 Adm L2 Adm L3 Tobal Raim No PED. OCCUP % TOTAL T. OCCUP % Poor Case Fund Mothers	7 65 74 146 163 64 164 391 26 21 5 18 44 5 70.07%	46.26% 8.325 68 53 121 130 81 144 355 16 17 16 4 10 30 63.62% 53.51%	10,660 2 63 59 124 171 77 239 487 24 19 24 3 14 41 5 87,28% 59 124	10,205 3 76 64 143 198 79 180 457 22 34 27 6 11 44 3 81,90% 65,33%	7 70 61 138 168 109 135 419 24 16 5 22 43 73.84%								\$30 410 862 2102 102 104 23 75 200 31,99%
	Ob / Gyn OCCUP % Lab activity TOTAL Activity A. Generale epidurale Spinal TOTAL Activity Neonatal Intensive Unit Lenght Total days L1 Total days L2 Total days L3 Total days L3 Total days L3 Total days L3 Total days Stay S days Stay S 5 days Stay S 5 days Stay S 5 days Main L1 Adm L2 Adm L3 Tobal Raim No PED. OCCUP % TOTAL T. OCCUP % Poor Case Fund Mothers	7 65 74 146 163 64 164 391 26 21 5 18 44 5 70.07%	46.26% 8.325 68 53 121 130 81 144 355 16 17 16 4 10 30 63.62% 53.51%	10,660 2 63 59 124 171 77 239 487 24 19 24 3 14 41 5 87.28% 59.14%	10,205 3 76 64 143 198 79 180 457 22 34 27 6 11 44 3 81,90% 65,33%	7 70 61 138 168 109 135 419 24 16 5 22 43 73.84%								\$30 410 862 2102 102 104 23 75 200 31,99%