



ORDER OF MALTA
HOLY FAMILY HOSPITAL
BETHLEHEM

Where there is always a place in the inn for all

Volume 25, issue 6

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July

For many of us, the month of July is synonymous with summer, vacations and a slowdown in professional activity before resuming in September. On the contrary, this period for the Holy Family Hospital is generally a period of increased activity. Indeed, statistics show that every year the months of July and August are very busy months for medical teams, at the same time as employees aspire to take a few well-deserved days off.

This year, the question was therefore whether the peak of activity would take place despite the current crisis.

Thank God, the average number of deliveries, which until now stagnated at 10 per day, increased to 12 in this first month of summer. We must undoubtedly see the hope that everyone has in the future of this thrice holy Land where children born in this very troubled period will finally be able to live in a peaceful world.



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Cybersecurity Awareness Training



Cybersecurity Awareness Training is an essential component of modern organizational practices, designed to educate employees about the various aspects of cybersecurity and how to

protect sensitive information. In an age where cyber threats are increasingly sophisticated and pervasive, this training helps organizations safeguard their digital assets and maintain operational integrity.

It is a crucial investment for organizations aiming to protect their digital infrastructure and data. By equipping employees with the knowledge and skills to recognize and respond to cyber threats, organizations can significantly reduce their risk of security breaches and foster a more secure working environment. Our IT Administrator is providing cybersecurity awareness training in which HFH Employees are taught about common threats and security best practice guidance on how to avoid or mitigate Cyber attacks.



The golden rules

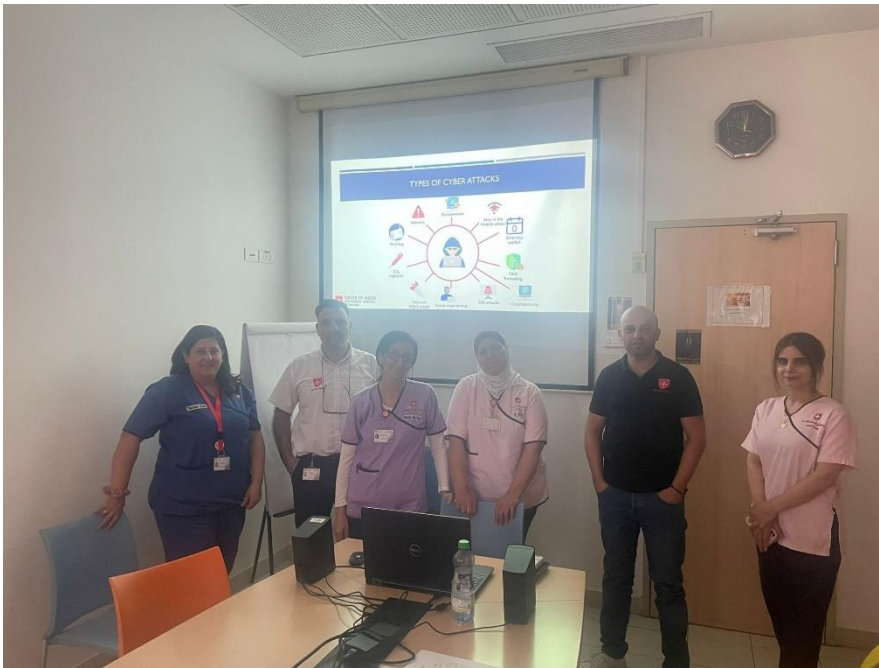
of IT security

- HOSPITAL SECURITY**
Ensure that **unknown persons** do not have access to the administration.
- PAPER FILES**
I ensure the **security** of my sensitive documents
- SAFETY ON THE MOVE**
I pay attention to my **portable equipment** and the confidentiality of my files
- COMPUTER WORKSTATION**
I systematically **lock my workstation** as soon as I leave, even for a short time
- INTERNET**
On the internet I remain **cautious and responsible**: I adopt rational and safe behavior
- PASSWORD**
I choose a password that only I know and I **never communicate it**
- USB DEVICE**
I refrain from connecting to my computer a **Flash** whose origin I do not know
- MESSAGING**
I make sure not to **instinctively click** on internet links or attachments contained in my emails
- DATA PRIVACY**
I ensure the **confidentiality** of the data I use
- SOCIAL ENGINEERING**
Do not be fooled by appearances !!! Verify the identity of your contacts, by email or telephone
- SOCIAL NETWORK**
I can share my HFH experience but I **do not speak on behalf** of HFH

Let's make our full contribution to IT security
United, we control the risks

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Visit of Norway Ambassador

The Ambassador was warmly welcomed by HFH's CEO Mr. Gilles Normand. The visit began with a formal welcome Speech where HFH's mission, values, and recent achievements were presented. The introduction aimed to provide the Ambassador with a comprehensive overview of the hospital's role in delivering high-quality medical care and its impact on the local community.

The Ambassador H.E Touronn Viste had the opportunity to visit various departments, including the emergency room, maternity ward, and pediatric unit.



The visit of the Norway Ambassador to Holy Family Hospital underscored the importance of international cooperation in healthcare. It was a testament to the potential for global partnerships to enhance medical services and improve community health outcomes. The day was marked by meaningful interactions, valuable insights, and a shared vision for advancing healthcare on a global scale.



HFH Staff Giving Birth



Christine khair, our midwife who works in HFH since 2017, welcomed her third baby girl baby "Heaven" on 17th July 2024.

Ala' Abu khyara, our midwife in the labor ward who worked in HFH Since 2017, welcome her second baby Girl "Rehan" on 12th July 2024



Kholoud Alzeer, our midwife in the postnatal ward who worked in HFH since 2015 welcomed her fourth baby "Elias" on 20th July 2024.

Congratulations



Baby John

When Angie and her husband Emile learned about the pregnancy, their hearts overflowed with joy. They had eagerly awaited this moment for three years, and now their dream had finally come true. Angie smiled as she imagined the days to come, discussing with her husband the future and details of their anticipated child's life.

Angie and her husband chose Holy Family Hospital for their prenatal care due to its excellent reputation and the extensive experience of its medical staff. Angie felt this was the ideal place for her, where she would receive the necessary care and support for both herself and her baby. Throughout the pregnancy, her emotions were a mix of joy and anxiety, but thanks to the outstanding care provided by Dr. Saba, she felt reassured. Dr. Saba offered her advice and guidance, explaining everything in detail, which made her feel secure and confident.



On July 4, 2024, when labor Pain began, she felt a blend of nervousness and excitement. The labor was a combination of easy and challenging moments, but with the support of the medical team, especially Dr. Saba, Angy successfully navigated this stage. The delivery was Normal, and she felt comforted and reassured at every moment, thanks to the professionalism and great care of the medical team.

When Angie gave birth to her baby John, who weighed 3710 grams, she experienced overwhelming joy. John was in good health, and she was grateful to everyone who contributed to this happy event. She



expressed her deep gratitude to the team of doctors and nurses at the hospital, as well as to her husband, who had always been by her side, supportive and loving.

Angie said, "I thank from the bottom of my heart everyone who helped me become a mother. This joy is priceless, and my gratitude to everyone is indescribable. You all were a part of this beautiful dream that has come true. I am deeply thankful to all of you."

Baby Larissa

When Sally knew about her pregnancy she hurried to share the news with her husband, Issa, who was overwhelmed with happiness. This moment marked the beginning of a journey filled with anticipation and hopes, as the couple eagerly looked forward to welcoming their baby girl.

Throughout the pregnancy, they were filled with joy and anticipation, and they chose the Holy Family Hospital for their prenatal care. They selected this hospital based on positive experiences shared by relatives and its extensive experience in caring for mothers and infants. They found comfort and support from the medical team, who were always available to provide advice and reassurance at every visit. Issa felt that this hospital was a safe haven for his wife and their unborn child, becoming a source of comfort and reassurance for both.



On July 15, 2024, Sally began to experience labor pains. They went to the Holy Family Hospital, where the medical staff welcomed them warmly. The delivery was natural, and despite the challenges of labor, the support Sally received from the doctors and nurses made things easier. Their baby girl, Larissa, was born weighing 2860 grams and was in excellent health, making the moment filled with joy and gratitude.



When Sally first held her baby Larissa in her arms, she felt a profound change in her life. Larissa represented a beautiful new beginning to a life filled with love and hope. Issa expressed his feelings by saying, "Larissa has illuminated our lives and brought us indescribable happiness."

We are immensely grateful to the medical team at the Holy Family Hospital; they were more than just doctors; they were a second family to us. Thanks to them, we navigated this journey with peace and comfort. Thank you to everyone who was part of this special moment in our lives. We feel immense gratitude

and love for everyone who contributed to Larissa's safe arrival."

Baby Iyan



Angie and Ghattas returned once again to the Holy Family Hospital, the place they had carefully chosen from the beginning. Angie said, "We have indeed come back to you for the second time because you are the best, and no one can compete with you. We have vowed that you will always be our first choice for bringing our children into the world."

This time, Angie was pregnant again, and her heart was filled with joy and reassurance. She chose to continue her pregnancy at the same hospital, which she considers a beacon of light and safety in her life. For her, this place

represents comfort and trust, providing the care and support needed at every stage of pregnancy

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Ghattas shared her feelings, noting that the hospital offered them not only excellent medical care but also the psychological and emotional support they needed. Ghattas said, "We feel as if we are in safe hands here. Everything is handled with the utmost care, and we are grateful for everything you provide."

When the time came for delivery, the doctor decided on a cesarean section for medical reasons. Despite the natural anxiety, Angie felt comforted and reassured in the operating room. The atmosphere was calm and professional, helping her remain calm and confident. On July 15, 2024, their baby, Iyan, was born weighing 3450 grams and in good health. The moment was filled with joy and gratitude. Angie and Ghattas felt relieved that their baby was healthy, thanks to both divine providence and the care of the medical team.

Angie expressed with emotion, "I can't imagine our lives without you; you are our source of safety and trust. Your medical expertise is highly skilled, and we are deeply grateful to you.

Thank you for everything. We wish you continued success and excellence. You truly make a difference in the lives of many families."

Baby Charbel



In 2022, Adriana gave birth to her first child, George, at the Holy Family Hospital. From this experience, they realized that the hospital would be their safe place and primary destination as they started their family. During Adriana's second pregnancy, the family went to the hospital from the very beginning. The follow-up period was very comfortable, and they felt reassurance and safety as soon as they entered the hospital. The same comfort was present in the delivery room, where Adriana was admitted on 25th July 2024 for a Normal Delivery and gave birth to her baby,

Charbel, who weighed 2.490 grams and was in good health. Adriana says, "Despite the fear and pain I felt during labor, I was confident that I would be fine and would hold my baby in good health in the end, because I trust the medical staff who never left me for a moment during labor and accompanied me through every stage."

Adriana and her husband left the hospital feeling happy, holding their baby in their arms. Amir added that he feels the hospital is his second home, and this is because he feels that all the staff treat him and his family as an important part of the hospital.



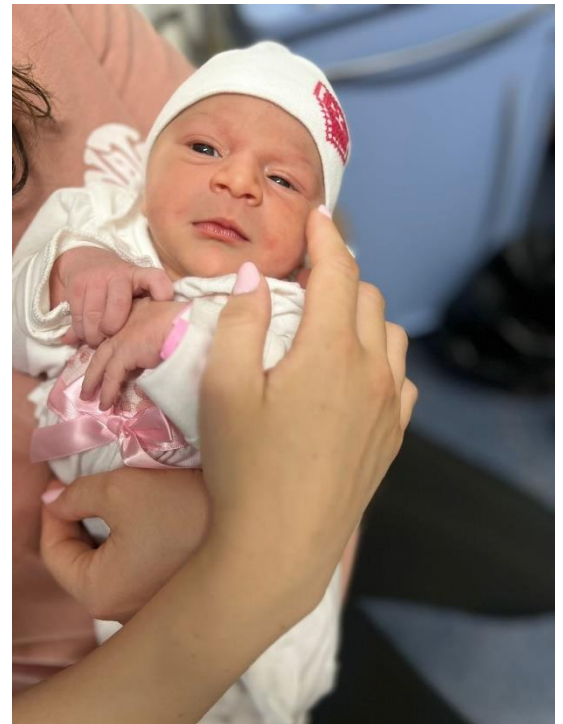
Baby Mariella

Nine months have passed since Sabeen's pregnancy began nine months filled with joy, anxiety, and anticipation for their second daughter's arrival. This period was one of the most beautiful times the family has experienced, especially with the help of the doctors who supervised Sabeen's pregnancy. The family said, "Our follow-up period here was as good as it could be, with the doctors playing a significant role in easing the pregnancy through their useful advice."

On 24th July 2024, Sabeen was admitted for a normal delivery and gave birth to her baby, Mariella, who weighed 3.090 grams and was in excellent health. Sabeen expressed her experience by saying, "When I held my baby to my chest, I forgot all the pain I had felt. My emotions were indescribable. Holding your little one in your hands for the first time is an invaluable moment; they are our most precious treasure."

Issa added, "I was with my wife throughout the entire delivery, and the medical staff surrounded her and never left her side. They helped her and gave her the strength to complete the

delivery safely. When I heard our baby's cry, I realized that all the credit goes to them. They have been an essential part of our journey from the beginning of the pregnancy to this moment. We are deeply grateful to them, as the hospital stands out for its unparalleled experienced staff and people with great humanity, making you feel as if you are at home with your family."



Baby Walid

Yara and Nidal were like any newlywed couple, eager to start a small family of their own. Shortly after their marriage, Yara became pregnant, and the family's happiness was beyond words. They were filled with excitement and anticipation to see the fruit of their love, their first child.

Yara began her prenatal care at the hospital and felt comfortable with the medical staff's treatment. They were always ready to answer any questions or concerns the family had, especially since this was their first experience and they wanted it to be special and unique. After nine months, Yara was admitted for a normal delivery. Like any mother, she felt fear and anxiety, but the medical team helped ease her stress. They continuously provided her with advice to alleviate the pain, and she gave birth to her baby, Walid, on 2nd July 2024, weighing 2.450 grams.

When Yara held her first baby, she forgot all the pain she had endured. She thought of nothing but gazing at her baby with tears of joy, knowing that she and her husband had fulfilled their

dream and that their little one was now in their arms, ready to go home with them.

The family left the hospital feeling joyful and shared their experience with their own words: "The hospital played a major and crucial role in making our dream come true. It was our safe haven, and we placed all our trust in it and the high-level medical staff and services. Indeed, they never let us down, not even for a moment."



Donations

We extend our heartfelt gratitude to the Holy Family Foundation for their generous donation of equipment to our hospital. Your commitment to supporting healthcare excellence is truly inspiring and significantly enhances our ability to provide top-quality care to our patients. The advanced equipment you have provided will not only improve our operational efficiency but also ensure better outcomes for those we serve. We deeply appreciate your partnership and dedication to improving healthcare in our community. Thank you for your invaluable contribution and unwavering support.



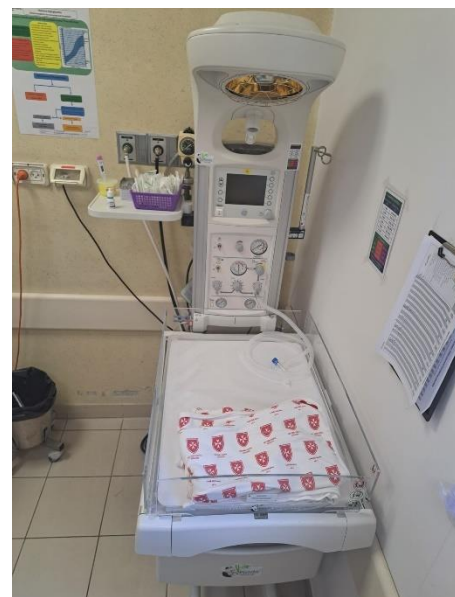
WelchAllyn BPM



Neonatal BPM Masimo



Nellcor Saturation



Panda GE open incubator



Syringe pump Bbraun



Bed Head Units

Thank You
for your support

Beneficiary Name: HOLY FAMILY HOSPITAL
Account №: 3890000/0
Bank Name: BANK OF PALESTINE PLC
BANK № 89 /BANK BRANCH № 450
P.O.BOX 765 - BETHLEHEM WEST BANK VIA ISRAEL

SWIFT: PALSPS 22

IBAN: PS52PALS045003890000333000000 (**EUR**)
PS47PALS045003890000013000000 (**USD**)
PS32PALS0450038900000993000000 (**NIS**)
PS32PALS045003890000023000000 (**GBP**)

Correspondent banks: **USD:** CITI BANK N.A . - **SWIFT:** CITIUS33
GBP: COMMERZ BANK - **SWIFT:** COBADEFF
EUR: BANCO BILBAO VIZCAYA ARGENTARIA - **SWIFT:**
BBVAESMM

EUR: ABN AMRO BANK, AMSTERDAM- **SWIFT:** ABNANL2A



MONTHLY DELIVERIES

	1990	1995	2000	2005	2006	2007	2009	2010	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
JAN	0	148	250	224	240	230	221	258	274	249	271	313	278	306	357	369	387	334	400	363	296
FEB	4	130	239	221	218	228	239	221	227	224	257	264	271	296	309	309	313	322	321	313	287
MAR	46	168	231	231	217	313	236	265	278	260	287	286	277	318	333	389	278	350	389	358	347
APR	68	180	274	240	216	322	280	298	265	301	267	277	268	295	344	389	275	396	343	358	292
MAY	85	188	288	238	237	366	284	304	229	250	240	297	304	365	373	400	323	364	387	374	320
JUN	85	202	294	258	219	277	275	333	261	278	302	311	313	362	380	399	390	349	379	337	317
JUL	84	188	329	235	243	276	328	307	306	279	314	379	379	427	450	439	402	412	379	377	360
AUG	71	199	309	235	256	264	280	286	296	289	319	351	340	403	476	448	446	445	441	405	
SEP	109	167	275	234	280	233	261	295	291	267	281	327	329	386	409	398	387	419	372	363	
OCT	116	193	223	257	295	255	297	270	281	274	258	286	309	365	369	378	366	381	352	315	
NOV	97	203	165	213	257	224	247	237	249	271	251	224	278	371	369	347	331	355	368	291	
DEC	104	198	175	207	268	238	265	236	209	242	265	253	307	326	340	361	372	390	376	284	
TOTAL	869	2164	3052	2793	2946	3226	3213	3310	3166	3184	3312	3568	3653	4220	4509	4626	4270	4517	4508	4138	

TOTAL DELIVERIES SINCE 1990
Total Babies Delivered Since 1990

103.636
106,432

STATISTICS

2024

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Consultations													
HPH													
Ob/gyn	911	832	898	955	1117	1134	1236						7083
Pediatric	255	315	298	275	343	323	360						2167
Diabetic	174	66	91	103	101	91	127						753
Nutrition	68	27	31	22	56	37	239						480
Over 45	19	92	76	61	91	49	101						489
Outreach													
Ob/gyn		119	184	158	92	73	141						767
Pediatric		81	98	105	105	45	136						570
Private													
Ob/gyn	705	780	666	789	805	720	925						5390
Pediatric	119	126	102	139	152	89	94						821
TOTAL Consultations	2,251	2,438	2,444	2,605	2,862	2,561	3,359						18,520
Obstetric													
Nb deliveries													
3 class	264	258	311	257	276	283	308						1957
1 & 2 class	32	29	36	35	44	34	52						262
TOTAL Deliveries	296	287	347	292	320	317	360						2,219
C sections													
Total	69	70	76	72	79	78	72						516
Babies													
Total	297	299	355	298	330	324	368	50					2321
Gynecologic													
Operations													
Minor op	31	29	20	30	20	23	20						173
Major op	8	9	11	10	5	10	10						63
TOTAL Operations	39	38	31	40	25	33	30						236
Ob / Gyn													
Admissions > 5 days	8	3	3	2	7	7	3						33
Admissions < 5 days	362	359	419	357	391	395	444						2727
Total admissions	371	363	422	374	401	404	447						2782
Total days	647	623	736	629	757	701	788						4886
Ob / Gyn OCCUP %	49.69%	53.40%	56.53%	49.92%	58.14%	53.84%	60.52%						31.87%
Lab activity													
TOTAL Activity	9,958	8,592	7,416	9,497	10,219	12,220	12,422						70,324
Anesthesia													
A. Generale	2	3	8	5	4	1	84	12					119
epidurale	39	61	63	66	82	74	26						411
Spinal	59	62	67	62	65	70	21						406
TOTAL Activity	100	126	138	133	151	145	131	12					936
Neonatal Intensive Unit													
Length													
Total days L1	216	191	168	172	159	210	214						1330
Total days L2	87	61	69	50	33	48	75						423
Total days L3	195	116	73	71	145	192	180						972
Total days	498	368	310	293	337	450	469						2725
Stay < 5 days	33	26	20	27	21	24	18						169
Stay > 5 days	23	24	19	18	29	20	32						165
Stay >= 50 days	2	2	1		2	1	2						10
Admission													
adm L1	32	26	28	24	32	26	18						186
adm L2	9	6	4	3	4	2	12						40
adm L3	12	15	6	7	14	10	19						83
Total Adm	53	47	38	34	50	38	49						309
Nb Premature < 3	2	4	1	2	5	5	3						22
PED. OCCUP %	89.25%	65.95%	55.56%	52.51%	60.39%	80.65%	84.05%						41.48%
TOTAL T. OCCUP %	61.96%	59.29%	56.24%	51.22%	58.82%	63.94%	67.58%						34.75%
Poor Case Fund													
Mothers	102	94	120	46	122	50	51						585
Babies	30	21	9	15	36	32	25						168
Total cases Assisted	132	115	129	61	158	82	76						753