



Where there is always a place in the inn for all

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HOLY FAMILY HOSPITAL

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Learning is the foundation of all human society. Without learning, it is impossible to grow, to live together, and to develop.

Within a family, parents want this learning to be as broad as possible for their children so that they can have a better life, whatever the time.

The Holy Family Hospital is just like a family and its managers have the same consideration for its employees as parents. This is why this year the emphasis was placed on continuous education.

Let us thank Dr. Micheline kassis, Micheal Lama and Therese Khair who agreed to take up the challenge of continuous education, in order to respond to this legitimate concern of training to better care, training to better welcome.

Thank you also to the effort of each and every employee to question themselves, to learn or update their knowledge, an essential condition for providing those who come to the company with the best that the company has to offer.

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HFH Visit

On Tuesday 9th April 2024, Holy Family Hospital had the Privilege to welcome the Grand Hospitaller, H.E Fra' Alessandro de Franciscis and Dr. Josef D. Blots, member of the sovereign Council.

Our CEO was happy with this beautiful Surprise and gave them a tour in which they got to see the hospital's mission in action. They were impressed by what they saw; they had the chance to meet the staff, see babies and spend a quick time in the Hospital.





HfH Staff Giving Birth



Basma Hilal, who has been working in the hospital since 2008. She Has three Sons and one daughter. As Basma expressed "in 2022, when I knew about my daughter first pregnancy, I was so happy and so sure she will be in good

hands in my second

home, the Holy Family Hospital. Her Experience was more than wonderful, she was provided with the high standard medical care". And Now Christeen wanted to give her second baby in the same place where she felt like Home.

Christeen gave birth to baby "Faris" on the 24th April 2024, weighing 3 kg in good health.





"I feel extremely thankful for my husband who Stood with me, and the midwife for her confidence and understanding of what I needed and when. Holy Family Hospital's team seemed to be there to support me and create a safe space so I could comfortably and confidently give birth to my baby.



Rawan Elayan, who has been working in the Holy Family Hospital since 2016 as a staff Nurse gave birth to her Son in 28th April 2024.

"what a blessing to be part of the holy Family Hospital's Team, yesterday I was an employee and now I am a Patient. I felt secure in a place which I am working in since 2016, it's definitely like my second home. All the medical staff stood by my side. Especially doctor Salameh Qumsieh before and during the operation. I wanted to thank all my colleagues; labor, postnatal Nursery Department they are all like sisters to me".



Ra'ad Shomali, our IT Administrator who has been working in Holy Family Hospital since 2019.



"Me and Rinan considered this baby is a miracle. We are very curious to think about what it's like to have two kids with a 9 years age gap. We have one son Daniel who is 9 years old and now baby Julia. We are sure that life will be changed trying to adjust with a newborn at home. We are very Lucky our dream to have a baby girl came true, thank god for this blessing, she came to life in this blessed Hospital where there is always a place in the inn of all"

Baby Julia Came in a good health on 2nd April

2024, and discharged back home second day.

Congratulations on the birth of your precious children, may they will be happy, and make a lifetime of incredible memories with you all.



Baby Ruslan

Dunia considered Holy Family Hospital as her second Home. The place where she gave birth to her children in 2020 and 2021. She felt safe, especially since she found someone to support her and ease the difficulty of pregnancy.

Dunia expressed her experience: "My pregnancy passed very quickly, as here I am preparing to enter the operating room, and regardless of the

fear associated with operations for most mothers, I felt comfortable and happy while entering the cesarean section, especially since the previous operation, I saw how much the medical staff cared for the pregnant woman, and this relieves the existing tension, and the moment I hear my child's voice, I forget everything around me."



Donia gave birth to her third child, Ruslan, weighing 2,700 kg on 26th April 2024. With all gratitude and joy, Donia expressed her gratitude and thanks to the medical staff who have been with her from the She was with her from the first month of pregnancy

until she was discharged from the hospital with her child, and they were in good health



Baby Carla

Ghadeer our lab technologist felt labor pain while she was on duty.

Ghadeer expressed "I felt full of pride and gratitude that I am part of the family of the Holy Family Hospital and she was sure that she was with the best medical staff.



While Ghadeer held her husband's hand in the delivery room, tears began to flow from her eyes as she waited for the arrival of her baby, but she was feeling the strength she derived from the medical staff who lovingly helped her to get through Labor with a safe delivery for her

and her baby.

Ghadeer gave birth in a normal delivery to her baby Girl Carla, who was born weighing 2.880 grams on 13 April 2024, when Ghadeer put her baby on her chest, she felt waves of tenderness flooding her, and she felt deep gratitude towards the hospital and the team who helped her in the most important moments of her life.



Thank you," Ghadeer whispered in an affected voice, "you have made this experience more comfortable and safer than I could imagine. I am proud to be a part of this wonderful team that takes care of the comfort of mothers and the safety of their children."

However, while cuddling her new baby, she was aware that she was not alone in these feelings. Every mother before and after her, every birth that took place in this hospital, felt the same pride

and gratitude towards this wonderful place that harbors thousands of new lives every year.

Thus, the baby Carla was born and left an imprint of pride and gratitude on the walls of the Holy Family Hospital, leaving Ghadir wishing that this place will always remain tall and ready to receive the new life with pride and gratitude.



"WE NEED TO SEE EACH CHILD AS A GIFT TO BE WELCOMED, CHERISHED

AND PROTECTED"

POPE FRANCIS

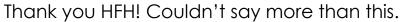
Baby Rajai



Tears of joy flowed from Sophia the moment she hugged her baby to her chest for the first time, as she had been impatiently waiting for this moment throughout her pregnancy. She cannot believe that she and her husband, Farah, will begin a new part of her life with their child, Rajai, who was born on 24th April 2024 by caesarean section, weighing 3,270 kg.

"Through my friends and family experiences, I

understood that the mother was equipped with everything she could possibly need from the beginning of pregnancy until birth. My husband and I did not hesitate for a moment to start following up on it since we learned of the pregnancy, since with advice to analyze and take care of the health of the mother and the baby, my pregnancy was an easy period, as she said "I have Had a great month," which is a kind of social service for her pregnancy announcements and she looks even more grateful.







Baby Elian



Indescribable joy surrounded Eileen when she learned that she was pregnant for the second time. Eileen decided to make the best choice to care for her upcoming child as she did for her first child. She chose Holy Family Hospital to do her prenatal check-ups, she had complete confidence in their expertise and excellent care.

This wasn't the first time Eileen had relied on this hospital. When her first daughter was born, the support and care she received from

the medical staff at this hospital was truly amazing. This made her feel comfortable and confident in choosing this hospital again.

When she felt labor pain Eileen headed to Holy Family Hospital to give birth to her daughter, as she described "I felt warm and calm during my labor journey. It was an unforgettable moment, i gave birth in normal delivery to my baby, Eileen, weighing 2.860 grams. Eileen says, "You knew that I had not only found a hospital to give birth to my child, but that I had found a home of safety, care, and love." My feelings went beyond words to describe. The moment I gave birth to my baby girl was magical, full of safety and security.

Not only was Eileen grateful for the wonderful medical service they provided, she was also grateful for the support of the care team who worked so hard and kept her baby safe.

Eileen continues, "After all the dedicated care I received to continue my progress, I would like to express my thanks to everyone at Holy Family



Hospital, who provided this intimate and important suffering with warmth and safety." Thanks to you, a journey with reassurance and confidence in every step of this journey. I will never forget your compassion and dedication to caring for and nurturing your children.

Thank you in my heart, because you mark this period in my memory as shining stars of love.

Heavenly Father,

We thank you for the gift of life and for bringing these babies safely into this world. May you bless them and keep them, helping them to grow loving, strong and heavenly in Your love.

Amen

The Patient Bill of Rights



Modern health care can only function when doctors and patients behave as partners. Indeed, experience and research have shown that patients who are informed and involved, and whose rights are respected, recover more quickly and have shorter stays in hospitals.

The Holy Family Hospital has been dedicated to providing quality care for all people regardless of their religion, education or

culture. HFH has always shown great attention and support to the Patients'

Rights. Accordingly, a small event was organized in our hospital to celebrate the declaration of the patients' rights and responsibilities policy.

The event was opened with a supportive speech by the CEO - Mr.Gilles Normand, who summarized the Patient Rights' Policy in three words: Care,



Trust and Privacy. This was followed by a lecture on this entity given by Dr. Micheline Al-Qassis, who introduced these rights and responsibilities to hospital employees. Then the event concluded with a wonderful video presented by Mr. Michel Lama.

This event received more and more attention from our staff who play the important role in the healthcare field. Many thanks to everybody who

contributed to this event and special thanks to Mrs Therese Kheir, the Mistress of this event.







TO MAKE A DONATION

Beneficiary Name: HOLY FAMILY HOSPITAL

Account №: 3890000/0

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BANK № 89 /BANK BRANCH № 450

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Correspondent banks: USD: CITI BANK N.A. - SWIFT: CITIUS33

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MONTHLY DELIVERIES

	1990	1995	2000	2005	2006	2007	2009	2010	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
JAN	0	148	250	224	240	230	221	258	274	249	271	313	278	306	357	369	387	334	400	363	296
FEB	4	130	239	221	218	228	239	221	227	224	257	264	271	296	309	309	313	322	321	313	287
MAR	46	168	231	231	217	313	236	265	278	260	287	286	277	318	333	389	278	350	389	358	347
APR	68	180	274	240	216	322	280	298	265	301	267	277	268	295	344	389	275	396	343	358	292
MAY	85	188	288	238	237	366	284	304	229	250	240	297	304	365	373	400	323	364	387	374	
JUN	85	202	294	258	219	277	275	333	261	278	302	311	313	362	380	399	390	349	379	337	
JUL	84	188	329	235	243	276	328	307	306	279	314	379	379	427	450	439	402	412	379	377	
AUG	71	199	309	235	256	264	280	286	296	289	319	351	340	403	476	448	446	445	441	405	
SEP	109	167	275	234	280	233	261	295	291	267	281	327	329	386	409	398	387	419	372	363	
ОСТ	116	193	223	257	295	255	297	270	281	274	258	286	309	365	369	378	366	381	352	315	
NOV	97	203	165	213	257	224	247	237	249	271	251	224	278	371	369	347	331	355	368	291	
DEC	104	198	175	207	268	238	265	236	209	242	265	253	307	326	340	361	372	390	376	284	
TOTAL	869	2164	3052	2793	2946	3226	3213	3310	3166	3184	3312	3568	3653	4220	4509	4626	4270	4517	4508	4138	

TOTAL DELIVERIES SINCE 1990 Total Babies Delivered Since 1990 102,693 105,411

STATISTICS

2024

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Consultations	JALIV	1.20	MILIK	AIK	MAI	3011	JUL	AUG	JEI	001	1101	DEC	TOTAL
HFH													
Ob/gyn	911	832	898	955									3596
Pediatric	255	315	298	273									1141
Diabetic	174	66	91	103									434
Nurtition	68	27	31	22									148
Over 45	19	92	76	61									248
Outreach													
Ob/gyn		119	184	158									461
Pediatric		81	98	105									284
Private													20.40
Ob/gyn	705	780	666	789									2940
Pediatric TOTAL Consultations	119 2,251	126 2,438	102 2,444	139 2,605									486 9,738
TOTAL Consultations	2,251	2,430	Z,444	2,000									9,730
Obstetric													
Nb deliveries													
3 class	264	258	311	257		Т							1090
1 &2 class	32	29	36	35									132
TOTAL Deliveries	296	287	347	292									1,222
C sections													
Total	69	70	76	72									287
Babies													
Total	297	299	355	298									1249
Gynecologie													
Operations													
Minor op	31	29	20	30									110
Major op	8	9	11	10									38
TOTAL Operations	39	38	31	40									148
Ob / Gvn													
Admissions > 5 days	8	3	3	2									16
Admissions < 5 days	362	359	419	357									1497
Total admissions	371	363	422	374									1530
Total days	647	628	736	629									2640
Ob / Gyn OCCUP %	49.69%	53,4096	56.53%	49.92%									17.22%
Lab activity													
TOTAL Activity	9,958	8,592	7,416	9,497									35,463
Anesthesy													
A. Générale	2	3	8	66									79
épidurale	39	61	63	66		-	_	_	_	_			229
Spinal TOTAL Activity	59 100	62 126	67	62									250 558
TOTAL Activity	100	120	138	194									220
Neonatal Intensive Unit													
Lenght													
Total days L1	216	191	168	172									747
Total days L2	87	61	69	50									267
Total days L3	195	116	73	71									455
Total days	498	368	310	293									1469
Stay < 5 days	33	26	20	27									106
Stay ≥ 5 days	23	24	19	18									84
Stay ≥ 50 days	2	2	1										5
Admission													
adm L1	32	26	28	34									120
adm L2	9	6	4	3									22
adm L3	12	15	6	7									40
Total Adm	53	47	38	44									182
Nb Premature <3 PED. OCCUP %	89.25%	4 65.95%	1 55.56%	2 52.51%									9 22.36%
PED. OCCUP 90	09.25%	00.9590	55.5090	52.5190									22.3090
TOTAL T. OCCUP %	61.56%	59.29%	56.24%	51.22%									18.76%
1011101.00001 70	92.3979	23.2370	20.2478	31.2270									20.1078
Poor Case Fund													
Mothers	102	94	120	46									362
Babies	30	21	9	15									75
Total cases Assisted	132	115	129	61									437