



ORDER OF MALTA
HOLY FAMILY HOSPITAL
BETHLEHEM

Where there is always a place in the inn for all

HOLY FAMILY HOSPITAL

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Proverbs 3:27 ~ "Do not withhold good from those to whom it is due, when it is in your power to act."

Our Laboratory Department, much like our Hospital, grows more powerful and advanced by the day, keeping up to date with the latest Medical Laboratory Science innovations, integrating new equipment and analyzers into our laboratory on a regular basis in preparation for the upcoming and highly anticipated computerization project, and our newest investment is the Advia Centaur immunoassay analyzer.

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This beast joined our fleet of advanced machinery in September of this year, hitting the ground running and doing the job of the previous decommissioned machine with spectacular precision and in less time, allowing us to offer more diverse tests with higher standards keeping up with our already high level of external and internal quality control procedures that help us keep our results accurate and dependable to the highest extent, yet we're still learning the ins and outs of this new investment, but that's normal here as learning in our Laboratory never stops;

Keeping up with our traditions of helping our community and sharing the knowledge and experience, this year we excelled at training university students of Medical Laboratory Science from Bethlehem University and Al-Quds University, we hosted a group of highly motivated young men and women who were eager to observe and practice all the massive previously theoretical lessons they've learned in class in person, and proudly guided them to discover and learn the basics of our trade, professionalism, communication, time management, and having a well maintained ethical compass.

Moreover, the summer of this year brought our hospital many gifts, some were small and symbolic gestures, while others were grand and exquisite life changing events, such as the miracle that we witness daily at our beautiful establishment, new life. The laboratory department was exceptionally blessed this summer with the birth of Tala, a beautiful and adorable baby girl, to our colleague Marcel and her husband Farah!

This precious little gift also meant that Marcel was going to have a lot of work on her hands and wouldn't be able to work in the laboratory due to her maternity leave beginning almost at the same time as the busiest time of the year for our hospital. The Laboratory Department that was already slightly understaffed became more so, so we called for help!



To our aid came two volunteers, eager to learn every nook and cranny of the laboratory science profession in action, eager to selflessly help our team and our patients to the furthest extent.

Mrs. Fida' Salah Salem and Ms. Dina Samih Salamah, two outstanding young Medical Laboratory Technologists, graced our laboratory with their hard work and perseverance, mastering patient care and communication with a high level of

Professionalism, running tests and evaluating results up to our really high standards, and all through meticulous time management.

These two fascinating young ladies impressed all of us at the Laboratory Department, and carved a place for themselves in our hearts, because they embody the beauty of the values of our great hospital; nurturing, witnessing, protecting the faith, and serving the poor and the sick.

Now at the end of their run with us, we, at the Laboratory Department, feel proud to have contributed in shaping the careers of these two young ladies and want to extend our deepest gratitude, and wish them happiness, success and everything good that life has to offer, and we are certain that they're on the right track to becoming two of the most outstanding and influential Medical Laboratory Specialists in our country.

Our advanced and capable Laboratory, much like our beautiful Hospital grows bigger, better and stronger by the day, and in order to keep doing that we need to keep working together, tirelessly, and contribute as much as we can to keep elevating the quality of our Healthcare.

“ I SHALL RETURN”



Can you all remember Ms. Hanan Bannoura who worked at Holy Family Hospital for 26 years. The years were full of challenges and achievements, helping the poor and providing Sympathy and care to the mothers and babies!

She was retired in January 2021, but luckily her love to the hospital and her dedication to work brought her back to the hospital but in a different way.

“My affiliation to work prompted me to continue working

in the hospital as a clinical instructor for Nurses and Midwives students from Bethlehem University.

We are so proud of you Hanan! We appreciate your Positive attitude and your ability to motivate your students.



WELCOME NEW EMPLOYEES

Holy Family Hospital seeks to develop all departments, and in accordance with the development plan, the anaesthesia technician department was restructured by increasing the number of employees from one person to four anaesthesia technicians to cover 24 hours a day, 7 days a week.

Odai Qaraqe'

Ibrahim Issa

Mo'men hamdan



We are glad to have you within our team!!

HOSPITAL STAFF GIVING BIRTH



Milad Thalgieh, cashier at Holy Family Hospital since 2003.

"The moment we knew my wife is pregnant with my third baby boy, we were thrilled, happy but at the same time worried and anxious about the responsibilities we are going to have"

Katy received all prenatal care and follow-ups at Holy Family Hospital Clinic.

On 13th September 2023, Katy Gave birth to her third baby boy "Johnny", weighing 3720 kg and was

discharged back home the second day in a good health.

We would like to thank all the staff for their care and support and we wish for the hospital continuity and success



Heavenly Father,

*We thank you for the gift of life and for
bringing these babies safely into this world.
May you bless them and keep them, helping
them to grow loving, strong and heavenly in
Your love.*

Amen



- Taghreed Abu aker who joined our team in February 2021 as a cleaner now is a grandmother for the first Time.

Taghreed advised her daughter to have her prenatal care at Holy Family Hospital, where she said that they are the best. Indeed, Razan felt labor pain and immediately went to the Holy Family Hospital on 15 September 2023, where she gave birth to her first baby Boy "Hasan" weighing 2.920 kg.

Razan said "At the beginning I was really worried but at the same time I had total confidence in the medical team of Holy Family Hospital, they made me feel like I was this really strong, amazing, warrior mom. They taught me how to trust my body. The midwives who were in delivery room brought a sense of peace, calm and positivity to the room, they were very supportive"



Thank you Holy Family Hospital



- Silvia Andonia, who has been working in the hospital since 1997. Her Daughter Ireen gave birth to her first baby Boy “Lucas” on the 4th September 2023, weighing 3.420 kg in good health.

“I feel extremely thankful for my husband who Stood with me, and the midwife for her confidence and understanding of what I needed and when. Holy Family Hospital's team seemed to be there to support me and create a safe space so I could comfortably and confidently give birth to my baby.



Congratulations on the birth of your precious children , may they will be happy , and make a lifetime of incredible memories with you all.

**“WE NEED TO SEE EACH CHILD AS A GIFT TO BE WELCOMED, CHERISHED
AND PROTECTED”
POPE FRANCIS**

HFH VISIT

Holy Family Hospital honoured with the Visit of Chaplain and members of the Philadelphia Region of the Federal Association of the Order of Malta to Holy Family Hospital.

As John Hoy described "Father Brody, Karen and I wish to express our gratitude and sincere appreciation to you. It was a revelation to Karen and me to see the improvements made since our last visit and to witness the ongoing construction which will enable the Hospital to serve even more of the healthcare needs of the deserving women and new-borns of Palestine. Father Brody was especially moved by the Hospital's work and is contemplating, as Hugh knows, how best his parish school can participate in the Hospital's mission. God bless all of you who serve so willingly and selflessly".



LIFE IS A GIFT NOT A GUARANTEE. WE PRAY FOR ALL THE BABIES & FAMILIES AT THE NICU HOPING ALL OUR BABIES GO HOME AS SOON AS POSSIBLE AND AS HEALTHY AS POSSIBLE."

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EUR: BANCO BILBAO VIZCAYA ARGENTARIA - **SWIFT:** BBVAESMM
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MONTHLY DELIVERIES

	1990	1995	2000	2005	2006	2007	2009	2010	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
JAN	0	148	250	224	240	230	221	258	274	249	271	313	278	306	357	369	387	334	400	363
FEB	4	130	239	221	218	228	239	221	227	224	257	264	271	296	309	309	313	322	321	313
MAR	46	168	231	231	217	313	236	265	278	260	287	286	277	318	333	389	278	350	389	358
APR	68	180	274	240	216	322	280	298	265	301	267	277	268	295	344	389	275	396	343	358
MAY	85	188	288	238	237	366	284	304	229	250	240	297	304	365	373	400	323	364	387	374
JUN	85	202	294	258	219	277	275	333	261	278	302	311	313	362	380	399	390	349	379	337
JUL	84	188	329	235	243	276	328	307	306	279	314	379	379	427	450	439	402	412	379	377
AUG	71	199	309	235	256	264	280	286	296	289	319	351	340	403	476	448	446	445	441	405
SEP	109	167	275	234	280	233	261	295	291	267	281	327	329	386	409	398	387	419	372	363
OCT	116	193	223	257	295	255	297	270	281	274	258	286	309	365	369	378	366	381	352	
NOV	97	203	165	213	257	224	247	237	249	271	251	224	278	371	369	347	331	355	368	
DEC	104	198	175	207	268	238	265	236	209	242	265	253	307	326	340	361	372	390	376	
TOTAL	869	2164	3052	2793	2946	3226	3213	3310	3166	3184	3312	3568	3653	4220	4509	4626	4270	4517	4508	3248

TOTAL DELIVERIES SINCE 1990
Total Babies Delivered Since 1990

100,527
103.249

STATISTICS

Consultations													
HFH													
Ob/gyn	1186	983	1181	987	1168	1006	1211	1250	1089				10061
Pediatric	289	272	342	300	364	331	361	394	419				3072
Diabetic	99	85	87	97	103	84	115	100	105				875
Nutrition	42	19	37	38	35	21	33	32	37				294
Over 45	83	72	75	55	94	58	84	111	87				719
Outreach													
Ob/gyn	128	85	182	84	132	78	126	135	109				1059
Pediatric	116	50	84	79	115	81	108	99	115				847
Private													
Ob/gyn	704	698	831	733	883	733	883	831	841				7137
Pediatric	121	131	127	75	131	99	113	109	130				1036
TOTAL Consultations	2,768	2,395	2,946	2,448	3,025	2,491	3,034	3,061	2,932				25,100
Obstetric													
Nb deliveries													
3 class	317	272	315	330	301	302	313	357	310				2817
1 & 2 class	46	41	43	28	73		64	48	53				396
TOTAL Deliveries	363	313	358	358	374	302	377	405	363				3,213
C sections													
Total	74	72	75	81	96	71	85	87	86				727
Babies													
Total	372	321	366	366	384	341	388	410	373				3321
Gynecologie													
Operations													
Minor op	27	43	41	28	40	26	31	28	34				298
Major op	8	9	9	4	12	9	11	8	12				82
TOTAL Operations	35	52	50	32	52	35	42	36	46				380
Ob / Gyn													
Admissions > 5 days	4	3	0	4	1	9	8	10	5				44
Admissions < 5 days	443	407	462	434	490	418	466	487	453				4060
Total admissions	447	410	462	438	491	427	474	497	458				4104
Total days	739	686	788	752	826	769	832	919	807				7118
Ob / Gyn OCCUP %	56.76%	58.33%	60.52%	59.68%	63.44%	59.06%	63.90%	70.58%	64.05%				46.43%
Lab activity													
TOTAL Activity	8,772	9,862	8,641	9,386	10,345	9,595	10,229	10,754	9,165				86,749
Anesthesia													
A. Générale	6	2	5	75	3	85	77	79	68				400
epidurale	60	49	70	4	80	31	46	39	38				417
Spinal	65	63	67	50	70	1	2	2	4				324
TOTAL Activity	131	114	142	129	153	117	125	120	110				1141
Neonatal Intensive Unit													
Lenght													
Total days L1	242	162	150	201	237	288	182	231	242				1935
Total days L2	106	55	124	49	134	77	88	86	119				838
Total days L3	116	181	117	160	131	61	148	151	120				1185
Total days	464	398	391	410	502	426	418	468	481				3958
Stay < 5 days	18	8	12	16	23	22	22	20	23				164
Stay > 5 days	30	19	17	24	22	30	24	28	28				222
Stay > 50 days	2		2	1	2			1	1				9
Admission													
adm L1	24	13	16	14	27	35	26	26	27				208
adm L2	7	1	5	6	6	7	3	5	8				48
adm L3	17	13	7	21	12	10	15	15	13				123
Total Adm	48	27	28	41	45	52	44	46	48				379
Nb Premature <3	1	6	3	4	2	2	4	5					27
PED. OCCUP %	83.15%	78.97%	70.07%	75.93%	89.96%	78.89%	77.41%	83.87%	89.07%				60.24%
TOTAL T. OCCUP %	64.68%	64.52%	63.39%	64.56%	71.40%	66.39%	67.20%	74.57%	71.56%				50.58%
Poor Case Fund													
Mothers	50	49	54	53	51	40	51	55	69				472
Babies	9	11	5	9	13	12	22	11	10				102
Total cases Assisted	59	60	59	62	64	52	73	66	79				574