



**ORDER OF MALTA**  
**HOLY FAMILY HOSPITAL**  
**BETHLEHEM**

*Where there is always a place in the inn for all*

**Volume 23, issue 11**

## **HOLY FAMILY HOSPITAL**

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## **What makes a man a Gentleman?**

A Gentleman is, in English history, a man entitled to bear arms but not included in the nobility. In its original and strict sense, the term designated a man of good family, deriving from the Latin word gentilis and invariably translated in Anglo-Latin documents as generous.

A Gentleman is courteous, polite and respectful. He says please and thank you, waits his turn in line, and treats others the way they want to be treated. He is a fair conversation partner and displays good table manners and dining etiquette.

In the middle of the 11th century, the Hospitalier Gérard established his hospital in Jerusalem to treat pilgrims of all religious faiths or origins. Nobody knows if he was from a noble family or not, but to create such a hospital taking care of anyone, he had to be a Gentleman before becoming Blessed Gerard, founder of the Order in Jerusalem.

He is the very example of the generosity mentioned at the beginning of this editorial.

There is no doubt that every blessed was a Gentleman. How could it be otherwise since he is simply doing, in the primary sense of the word, the will of God? May Blessed Gerard protect our hospital for a long time to come and be a model as Gentleman for each of us in our commitment to the service of our lords the Sick.

## Baby Tia

"We were staying in UAE because my husband used to work there. I gave birth to my first son, Rayan, 5 years old. He is a child full of energy and life. I was sure that the medical services here are the highest level a patient can get.



When I knew about my pregnancy, we decided to go back to our Country, the country of Christ, Bethlehem. In order to visit our extended family and to give birth.

As Monther said "Our extended family advised us to go to the Holy Family Hospital. Veronica started to do the regular check-ups at the Hospital's clinic, she felt safe and relieved".

On 29<sup>th</sup> November 2022, Veronica was admitted to an emergency Caesarean section. She felt worried about her baby girl because she didn't know the level of Quality care the hospital is providing.

As Veronica Said "When I entered the operating room, I felt calm and reassured because of the calm atmosphere, I was impressed with your attention and medical services that are provided at the highest level. You are Angels of Mercy".

"You saved my baby, Tia after birth. My baby weighing 3.850 kilograms at 38 weeks of pregnancy. I didn't expect that she might need care, but she was very weak and needed your care. When I saw how you work in the neonatal intensive Care unit, you all work with a mother's heart, I felt safe with you. Tia Was discharged after two days from the Hospital in a good health. I will never forget the care and love you gave us".





## November's Activity

Starting from November 1<sup>st</sup> 2022, The Hospital Bell is rung daily at 12 noon to indicate the number of births during the 24 hours.



## International Premature Day



On the occasion of the International Premature Day, which is celebrated on 17<sup>th</sup> November of every year.

With this distinguished event, the Neonatal Intensive Care Unit department celebrated accompanied by the families of premature babies residing in the department at the present time, with a simple activity that reinforces the importance of caring for this group by everyone.

The doctors, nurses of the Neonatal Intensive Care Unit and the Department of Social Service had the greatest role in preparing and completing the event, and thanks are also extended to the hospital administration for the effort they make to carry out such activities.





## International Board of Trustees

The annual meetings of the International Board of Trustees of the hospital were held 10<sup>th</sup> and 11<sup>th</sup> November 2022. The Medical and Financial Committees of the Board also held their meeting during the same period.



This Board was the First official one under the grand Hospitaller, H.E Fra' Alessandro de Franciscis who has been professed in solemn vows of the Order of Malta since December 2017, and he took office as Grand Hospitaller on 3<sup>rd</sup> September 2022.



**“When the hand of God is on your life, Nobody can stop you from being blessed”.**

## You're Missed



On the midday of 24 of January, rainy and cold day, mother of Tia came to our outpatient clinic asking help for pain she had. Her womb water was broken since 2 weeks, they were dirty green and smelt awful. She was afraid to ask for help as she is a single mother not accepted in our country but she never hesitated to come

to our hospital when she was told about.

she was a broken single mother .her ultrasound exam discovered that her baby was distressed with very weak pulse so she was born floppy with very weak pulse, not breathing blue

Resuscitation was done immediately but unfortunately it was late, brain damage had already occurred due to her chronic hypoxia, the baby was in distress in womb days before her birth, her Apgar score was low the first minutes of life

Tia was transferred to NICU where she stayed 10 months on mechanical ventilation unfortunately the mother for religious and culture reasons left her baby.

But this does not mean she stayed alone because the staff of the NICU became her mother, father, sisters and brother. Also one of our sisters of charity sister Francisca never left her, and she visited her daily

The staff of the NICU, did their best in order Tia receive her best care, they cared for everything either her feeding, dressing, massaging her or even singing or talking to her

Tia was paralysed but her eyes were speaking, her facial expression changed every time when our staff spoke or cared for her

She left us to be an angel in the heaven next to our LORD JESUS CHRIST

May God, who watches over us and hears us when we pray, grant you everlasting rest.





## Holy Family Hospital's Committee

On November 14<sup>th</sup> 2022, the first meeting of the Administrative Committee was held in the presence of the Ministry of Labor, and it was agreed to distribute the tasks as follows:

President of the Syndicate: Elias Michel Abu Saada

Syndicate Secretary: Annabelle Albert Haymour

Treasurer of the Syndicate: Joseph Grace Kankar

Public Relations Officer of the Syndicate: Jamil Carlos Al-Sarras

Members of the Syndicate's Events and Entertainment Committee: Narges Mahmoud Allan, Nelly Fayez Khair, and Alaa Majed Khair.

"We hope, with God's help and your help, to live up to your expectations to serve this family to which we are proud to belong"



## Visitors at Holy Family Hospital



On November 15, 2022 Holy Family Hospital marked the Visit of Msgr. Dillon and Floridian members of the Order of Malta during their Pilgrimage in the Holy Land.

They were welcomed by our CEO Mr. Gilles Normand and were introduced to the hospital facilities and departments. They were very happy with the results we are achieving and the success we are

obtaining in our daily work of saving lives and giving birth to many premature babies.

The members of the Order of Malta with the Christmas tree ornament. It represents one of the stained glass windows in Holy Spirit Catholic Church in Atlanta.

**Holy Family Hospital's Staff wish you a Merry Christmas and Happy New Year**

**Beneficiary Name:** HOLY FAMILY HOSPITAL  
**Account №:** 3890000/0  
**Bank Name:** BANK OF PALESTINE PLC  
BANK № 89 /BANK BRANCH № 450  
P.O.BOX 765 - BETHLEHEM WEST BANK VIA ISRAEL

**SWIFT:** PALSPS 22

**IBAN:** PS52PALS045003890000333000000 (**EUR**)  
PS47PALS045003890000013000000 (**USD**)  
PS32PALS045003890000993000000 (**NIS**)  
PS32PALS045003890000023000000 (**GBP**)

**Correspondent banks:** **USD:** CITI BANK N.A . - **SWIFT:** CITIUS33  
**GBP:** COMMERZ BANK - **SWIFT:** COBADEFF  
**EUR:** BANCO BILBAO VIZCAYA ARGENTARIA - **SWIFT:**  
BBVAESMM  
**EUR:** ABN AMRO BANK, AMSTERDAM- **SWIFT:** ABNANL2A





# MONTHLY DELIVERIES

	1990	1995	2000	2005	2006	2007	2009	2010	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022
JAN	0	148	250	224	240	230	221	258	274	249	271	313	278	306	357	369	387	334	400
FEB	4	130	239	221	218	228	239	221	227	224	257	264	271	296	309	309	313	322	321
MAR	46	168	231	231	217	313	236	265	278	260	287	286	277	318	333	389	278	350	389
APR	68	180	274	240	216	322	280	298	265	301	267	277	268	295	344	389	275	396	343
MAY	85	188	288	238	237	366	284	304	229	250	240	297	304	365	373	400	323	364	387
JUN	85	202	294	258	219	277	275	333	261	278	302	311	313	362	380	399	390	349	379
JUL	84	188	329	235	243	276	328	307	306	279	314	379	379	427	450	439	402	412	379
AUG	71	199	309	235	256	264	280	286	296	289	319	351	340	403	476	448	446	445	441
SEP	109	167	275	234	280	233	261	295	291	267	281	327	329	386	409	398	387	419	372
OCT	116	193	223	257	295	255	297	270	281	274	258	286	309	365	369	378	366	381	352
NOV	97	203	165	213	257	224	247	237	249	271	251	224	278	371	369	347	331	355	368
DEC	104	198	175	207	268	238	265	236	209	242	265	253	307	326	340	361	372	390	
TOTAL	869	2164	3052	2793	2946	3226	3213	3310	3166	3184	3312	3568	3653	4220	4509	4626	4270	4517	4132

TOTAL DELIVERIES SINCE 1990

96.903

# STATISTICS

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
<b>Consultations</b>													
<b>HFH</b>													
Ob/gyn	1129	978	1192	1015	1304	1171	1162	1277	1174	1146	1113		12661
Pediatric	205	235	272	215	296	283	267	292	316	242	289		2912
Diabetic	71	90	92	84	104	98	108	127	77	85	96		1032
Nutrition	34	25	28	23	35	41	48	53	27	37	38		389
Over 45	52	82	96	61	68	96	65	107	81	59	103		870
<b>Outreach</b>													
Ob/gyn	114	142	148	110	118	137	115	128	193	109	158		1472
Pediatric	69	70	82	51	70	102	50	84	119	77	145		919
<b>Private</b>													
Ob/gyn	723	790	874	674	879	714	872	894	861	610	714		8605
Pediatric	84	93	117	79	106	115	93	99	134	80	144		1144
<b>TOTAL Consultations</b>	<b>2481</b>	<b>2505</b>	<b>2901</b>	<b>2312</b>	<b>2980</b>	<b>2757</b>	<b>2780</b>	<b>3061</b>	<b>2982</b>	<b>2445</b>	<b>2800</b>		<b>30004</b>
<b>Obstetric</b>													
<b>Nb deliveries</b>													
3 class	344	266	342	291	326	333	320	383	312	306	328		3551
1 & 2 class	56	55	47	52	61	46	59	58	60	47	40		581
<b>TOTAL Deliveries</b>	<b>400</b>	<b>321</b>	<b>389</b>	<b>343</b>	<b>387</b>	<b>379</b>	<b>379</b>	<b>441</b>	<b>372</b>	<b>353</b>	<b>368</b>		<b>4132</b>
<b>C sections</b>													
Total	94	90	85	61	85	88	97	100	87	84	76		947
<b>Babies</b>													
Total	405	320	398	349	400	389	383	456	381	362	378	141	4362
<b>Gynecologie</b>													
<b>Operations</b>													
Minor op	27	30	45	24	37	23	36	37	31	29	22		341
Major op	8	7	5	5	10	3	10	8	9	1	11		77
<b>TOTAL Operations</b>	<b>35</b>	<b>37</b>	<b>50</b>	<b>29</b>	<b>47</b>	<b>26</b>	<b>46</b>	<b>45</b>	<b>40</b>	<b>30</b>	<b>33</b>		<b>418</b>
<b>Ob / Gyn</b>													
Admissions ≥ 5 days	7	9	7	8	8	10	6	13	10	9	11		98
Admissions < 5 days	484	405	512	408	500	445	484	531	447	427	439		5082
Total admissions	491	414	519	416	508	455	490	544	457	436	450		5180
Total days	826	728	880	695	906	806	821	884	845	766	798		8955
<b>Ob / Gyn OCCUP %</b>	<b>63.44%</b>	<b>61.90%</b>	<b>67.59%</b>	<b>55.16%</b>	<b>69.59%</b>	<b>63.97%</b>	<b>63.06%</b>	<b>67.90%</b>	<b>67.06%</b>	<b>58.83%</b>	<b>63.33%</b>		<b>58.41%</b>
<b>Lab activity</b>													
<b>TOTAL Activity</b>	<b>10362</b>	<b>9282</b>	<b>10640</b>	<b>8277</b>	<b>9201</b>	<b>10470</b>	<b>11888</b>	<b>11515</b>	<b>11950</b>	<b>8774</b>	<b>9857</b>		<b>112216</b>
<b>Anesthesia</b>													
A. Generale	2	5	4	8	5	4	9	4	8	7	2		58
épidurale	31	43	61	61	65	73	72	74	66	58	58		662
Spinal	88	78	83	55	59	87	81	90	76	71	72		840
<b>TOTAL Activity</b>	<b>121</b>	<b>126</b>	<b>148</b>	<b>124</b>	<b>129</b>	<b>164</b>	<b>162</b>	<b>168</b>	<b>150</b>	<b>136</b>	<b>132</b>		<b>1560</b>
<b>Neonatal Intensive Unit</b>													
<b>Length</b>													
Total days L1	148	163	145	143	197	220	122	202	167	148	159		1814
Total days L2	115	82	52	62	72	24	116	90	57	79	65		814
Total days L3	233	132	125	134	226	194	294	189	165	119	129		1940
<b>Total days</b>	<b>496</b>	<b>377</b>	<b>322</b>	<b>339</b>	<b>495</b>	<b>438</b>	<b>532</b>	<b>481</b>	<b>389</b>	<b>346</b>	<b>353</b>		<b>4568</b>
Stay < 5 days	14	9	25	16	16	19	13	11	22	18	24		187
Stay ≥ 5 days	23	22	16	18	28	20	24	26	27	20	27		251
Stay ≥ 50 days	3	2	3	3	2	2	2	2	1	3	2		25
<b>Admission</b>													
adm L1	19	18	27	21	25	18	14	12	22	23	31		230
adm L2	2	4	2	1	4	4	4	6	11	6	6		50
adm L3	14	8	12	12	15	16	13	17	16	10	14		147
<b>Total Adm</b>	<b>35</b>	<b>30</b>	<b>41</b>	<b>34</b>	<b>44</b>	<b>38</b>	<b>31</b>	<b>35</b>	<b>49</b>	<b>39</b>	<b>51</b>		<b>427</b>
Nb Premature <3	1	5	4	6	5	7	3	2	6	1	2		42
<b>PED. OCCUP %</b>	<b>88.89%</b>	<b>74.80%</b>	<b>57.71%</b>	<b>62.78%</b>	<b>88.71%</b>	<b>81.11%</b>	<b>98.52%</b>	<b>86.20%</b>	<b>72.04%</b>	<b>64.07%</b>	<b>65.37%</b>		<b>69.53%</b>
<b>TOTAL T. OCCUP %</b>	<b>71.08%</b>	<b>65.77%</b>	<b>64.62%</b>	<b>57.44%</b>	<b>75.32%</b>	<b>69.11%</b>	<b>72.74%</b>	<b>73.39%</b>	<b>68.56%</b>	<b>59.78%</b>	<b>63.94%</b>		<b>61.75%</b>
<b>Poor Case Fund</b>													
Mothers	68	64	58	55	57	81	69	57	42	48	71		670
Babies	10	20	8	12	15	7	12	18	12	10	15		139
<b>Total cases Assisted</b>	<b>78</b>	<b>84</b>	<b>66</b>	<b>67</b>	<b>72</b>	<b>88</b>	<b>81</b>	<b>75</b>	<b>54</b>	<b>58</b>	<b>86</b>		<b>809</b>