



ORDER OF MALTA
HOLY FAMILY HOSPITAL
BETHLEHEM

Where there is always a place in the inn for all

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HOLY FAMILY HOSPITAL

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Caring is a vocation

It is about the subtle alliance between precise technical skills and the almost permanent concern for others.

Precision and the human are the main values of the care workers. These are professions of conviction, humanist balance and always more technique.

These are the primary motivations of the little girl or boy who one day decides to become a doctor or a nurse. He/she wants to take care of the other, to save the world, to contribute to the world...

For a care worker, putting people back at the center of their work and building skills forever-greater efficiency are priorities for restoring meaning. Reviewing their values and setting objectives in line with them helps them to re-motivate themselves, to live their work better even in a crisis. It is about knowing how to take care of yourself in order to better take care of others.

It is therefore necessary to give meaning to the work. Go back to the sources of motivation. Care as described above is truly a vocation and not just a job with great responsibilities. All the staff of the Holy Family Hospital must be proud to live such an adventure to provide the best to the poorest.

Inside this issue:

Editorial

Miracle BaBy

Baby Issa

Hospital Staff Giving Birth

Groups Visit

Continuous education

*Volunteer & internship
Program*

Health Cluster Exhibition

Success Story

*Agusta Victoria Hospital
Visit*

Monthly Deliveries

Statistics

MIRACLE BABY

Inas, 23 years old from el Ubidiya, a Palestinian town near Bethlehem, holding a Bachelor degree in Nursing married to Ra'fat 29 years old who works as a construction. The family have two children who were born in public Hospital.

On 4th August 2022, Inas felt labor pain, she headed to Holy Family Hospital Emergency in order to check what was going on and she was admitted to deliver her baby boy "Ahmad".

As Inas described to us "On the afternoon of August 4th 2022, Dr. Natalie Kovalova, the Gynecologist received an urgent call from the midwives in the labor ward regarding a difficult and stumbled birth. She rushed to the labor department, where the midwife Abeer was holding the fetus head. Dr. Kovalova said: "I saw something unusual; the case was *"abruptio of placenta"*. She started the delivery, the baby had shoulder dystocia, so Dr. Kovalova tried hard to rotate the fetus. Finally, the birth procedure succeeded, but the baby barely had any detectable heart rate.

Dr. Ayman, the anesthesiologist, performed chest compression on the baby while the midwife urgently called Dr. George Zughbi, the Neonatologist, to the labor ward to attend to the same case since the baby was flaccid and cyanosed with barely any detectable heart rate. Dr. Zughbi and the head nurse Ishraf rushed to Labor, where Dr. Ayman was performing chest compression on the baby, he said "there are no heart beats". Dr. Zughbi immediately intubated the baby and started ventilation with an ambu bag. He continued ventilating the baby, before drawing adrenaline and after 3 minutes of ventilating him Dr. Ayman check the heartbeat again. He screamed in relief "I feel heartbeat".



The medical team immediately moved the baby to the NICU and connected him to a ventilator. Dr. Zoughbi ordered therapeutic hypothermia, that is "cooling therapy", to save the brain. After 3 days the baby was rewarmed to a normal body temperature and was able to start breast feeding. He also had good neonatal reflexes. The baby was discharged from the hospital and went home

with his parents on 12th day of his life with no required medication at all.



According to the doctors at the hospital, he was in excellent health condition.

"You are the Hope for every mother and child who wants to live his life in a good way, thanks to you my child has come back to life, his heart is beating again, my heart is

Beating again with him, you gave my child the opportunity to stay healthy. There are no words to express how much we respect and appreciate your hard work you are doing; you are the Best".



BABY ISSA

Haneen, 26 years old from Beitjala a house wife married to Najeeb 26 years old, works as a construction worker. They have three daughters who were previously born at Holy Family Hospital.



When I know about my fourth pregnancy, we were very happy but also worried about the financial issues and how they will handle such expenses.

On 4th August 2022, Haneen Felt labor pain and was admitted to deliver, and gave birth to her fourth child baby "Issa" weighing (4190) kg who will be a supporter for his sisters.

"Holy Family Hospital helped us in covering the cost of the delivery, we would like to thank each one of the Holy Family Hospital's team from nurses, doctors, midwives and social worker. Thank you for your hard work you've done to save our lives".



BABY ELIAS



Marian, 25 years old, a house wife, married to George, 27 years old who works as a Lab Technician at Saint Joseph Hospital in Jerusalem. Marian used to live in Jordan. When she Got married to George she decided to come to Bethlehem where George's Family lives.

When they knew that Marian is Pregnant with her first baby, Marian' mother in law advised her to start check-ups at Holy Family Hospital, where she said they are the best. Indeed, Marian went to Holy Family Hospital on 25 August 2022 feeling labor pain, and she gave birth to her baby Boy "Elias", weighing 3.875 Kg in a good health.

Marian said "when I gave birth to my child and the nurse put him into my arms, I felt that I owned the world, the hospital staff participated in attaining my happiness and the happiness of my child, they participated in achieving irreplaceable golden moments, thanks to everyone who contributed to achieving this moment.



as I had my experience for the first time , it was more than wonderful , you are indeed the safe place for every mother and child”.



HOSPITAL STAFF GIVING BIRTH

Our staff Nurse, Raghda Al yateem, gave birth to her third baby Boy " Eyal" on August 18th 2022. Raghda is a staff Nurse Who joined the team of the Operating Theatre since 2016.

Congratulations on the birth of your precious child , may he will be happy, and make a lifetime of incredible memories with you.



Congratulations!

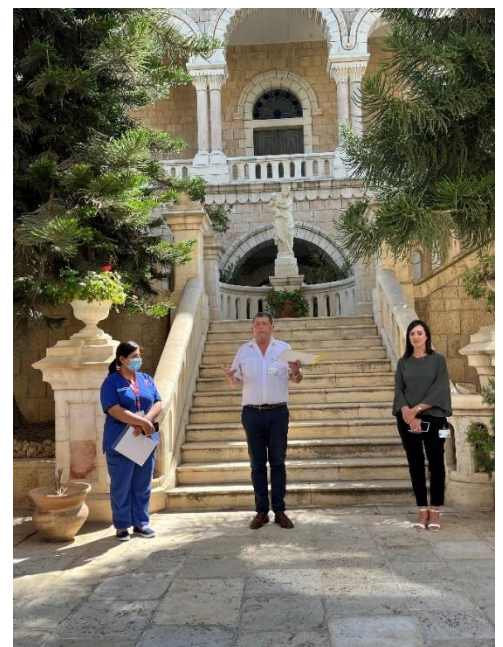
CONTINUOUS EDUCATION

On 5th August 2022 , a delegation of the Players Association of FC Barcelona that include the advisor of the board for FCB and the former Captain of the Team visited Holy Family Hospital , and Mr. Normand Welcomed them and gave them an overview about the hospital followed by a tour in which they got to see the Hospital's mission in action.



GROUP VISIT

Holy Family Hospital staff were pleased to attend a training days on the WHO Core Components of Infection Prevention and Control as part of the partnership project implemented by the Caritas Baby Hospital in cooperation with the Catholic Relief Service funded from the United States Agency for International Development and in partnership with local medical care institutions in response to mitigating the spread and effects of the Coronavirus among health institutions. Thirty three medical staff have this opportunity to attend this training which was organized on different days and at different locations either at CBH or in HFH cafeteria.



VOLUNTEER AND INTERNSHIP PROGRAM AT HFH

The Order of Malta is mobilizing internationally to guarantee access to care for sick and disabled people, to help people in distress and to protect the most vulnerable.



Every year, the Holy Family Hospital in Bethlehem is able to accommodate around twenty volunteers. Coming from the medical field (doctor, nurse, midwife, etc.) or from more general fields (management, project management, communication, maintenance) they put all their professional and human skills at the disposal of the neediest patients from these countries and these very poor regions.





As Clemence said to us “ I am a French medical student and for my fifth-year summer during the first three weeks, I discovered the obstetric department. Firstly, I have seen, the follow-up of the pregnant-ladies and I have learned how to do and read ultrasounds. I have also been in the labour rooms, and with the residents and the midwives, I have

learned how to follow patient until the delivery. I have been very well received in the department, and I have also discovered the Palestinian breakfast with the midwives !

The three last weeks, I followed the pediatricians in the nursery, in the NICU, and in the outpatient clinic. I have learned a lot about how to examine a new-born and how to take care a premature baby.

It was a nice experience to discover another health system than a French hospital. And for me it also makes a great sense to be in neonatology and gynecology. By these specialties, I have also learned a lot about the way of life of Palestinian people and their culture. I could see how they live a birth in their family, their joy and their traditions around the new-borns. Thank you to all the hospital workers who were very nice with me during all my experience and for what they thought me about their medical specialty or their country!



HEALTH CLUSTER EXHIBITION

Holy Family Hospital being part of the WHO Health Cluster had the opportunity to participate in the Health Cluster Exhibition in Ramallah on August 18, 2022 initiated by the World Health Organization for all the partners to showcase the work being done across Palestine. It also provided a platform for collaboration & discussion about persisting humanitarian and health needs.

Thank you, WHO for this opportunity



SUCCESS STORY

On 24th August 2022, the team of our Neonatal Intensive Care Unit is so happy to see Natalie coming to visit them after 6 years from her hospital discharge.

Natalie was extreme premature baby of 26 weeks, her birth weight was (600) grams, she has difficult days in the NICU the first month of her life but she was and still is a hero child, she fought for life and now she is a wonderful smart girl, in few days she will go to school she will be in the 1st elementary class.

The NICU staff is very proud and happy to see their work fruits after so many years

Thank GOD that you keep our children healthy and happy.



AUGUSTA VICTORIA HOSPITAL VISIT

Our staff from the Antimicrobial Stewardship initiative team had joined a 5-day training visit at the Augusta Victoria Hospital (AVH) in Jerusalem

this visit was a part of a joint partnership program which was organized by AVH in cooperation with the Palestinian Ministry of Health.

The program aims to reduce inappropriate anti-bacterial medication use and reduce the antibacterial resistance microorganism.

Through this program we try to support the national standards on the stewardship of antibiotics prescription to prevent the bacterial resistance strains in the community



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MONTHLY DELIVERIES

	1990	1995	2000	2005	2006	2007	2009	2010	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022
JAN	0	148	250	224	240	230	221	258	274	249	271	313	278	306	357	369	387	334	400
FEB	4	130	239	221	218	228	239	221	227	224	257	264	271	296	309	309	313	322	321
MAR	46	168	231	231	217	313	236	265	278	260	287	286	277	318	333	389	278	350	389
APR	68	180	274	240	216	322	280	298	265	301	267	277	268	295	344	389	275	396	343
MAY	85	188	288	238	237	366	284	304	229	250	240	297	304	365	373	400	323	364	387
JUN	85	202	294	258	219	277	275	333	261	278	302	311	313	362	380	399	390	349	379
JUL	84	188	329	235	243	276	328	307	306	279	314	379	379	427	450	439	402	412	379
AUG	71	199	309	235	256	264	280	286	296	289	319	351	340	403	476	448	446	445	441
SEP	109	167	275	234	280	233	261	295	291	267	281	327	329	386	409	398	387	419	
OCT	116	193	223	257	295	255	297	270	281	274	258	286	309	365	369	378	366	381	
NOV	97	203	165	213	257	224	247	237	249	271	251	224	278	371	369	347	331	355	
DEC	104	198	175	207	268	238	265	236	209	242	265	253	307	326	340	361	372	390	
TOTAL	869	2164	3052	2793	2946	3226	3213	3310	3166	3184	3312	3568	3653	4220	4509	4626	4270	4517	3039

TOTAL DELIVERIES SINCE 1990

95.811

STATISTICS

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Consultations													
HFH													
Ob/gyn	1129	978	1192	1015	1304	1171	1162	1277					9228
Pediatric	205	235	272	215	296	283	267	292					2065
Diabetic	71	90	92	84	104	98	108	127					774
Nutrition	34	25	28	23	35	41	48	53					287
Over 45	52	82	96	61	68	96	65	107					627
Outreach													
Ob/gyn	114	142	148	110	118	137	115	128					1012
Pediatric	69	70	82	51	70	102	50	84					578
Private													
Ob/gyn	723	790	874	674	879	714	872	894					6420
Pediatric	84	93	117	79	106	115	93	99					786
TOTAL Consultations	2481	2505	2901	2312	2980	2757	2780	3061					21777
Obstetric													
Nb deliveries													
3 class	344	266	342	291	326	333	320	383					2605
1 & 2 class	56	55	47	52	61	46	59	58					434
TOTAL Deliveries	400	321	389	343	387	379	379	441					3039
C sections													
Total	94	90	85	61	85	88	97	100					700
Babies													
Total	405	320	398	349	400	389	383	456	64				3164
Gynecologie													
Operations													
Minor op	27	30	45	24	37	23	36	37					259
Major op	8	7	5	5	10	3	10	8					56
TOTAL Operations	35	37	50	29	47	26	46	45					315
Ob / Gyn													
Admissions ≥ 5 days	7	9	7	8	8	10	6	13					68
Admissions < 5 days	484	405	512	408	500	445	484	531					3769
Total admissions	491	414	519	416	508	455	490	544					3837
Total days	826	728	880	695	906	806	821	884					6546
Ob / Gyn OCCUP %	63.44%	61.90%	67.59%	55.16%	69.59%	63.97%	63.06%	67.90%					42.70%
Lab activity													
TOTAL Activity	10362	9282	10640	8277	9201	10470	11888	11515					81635
Anesthesy													
A. Générale	2	5	4	8	5	4	9	4					41
épidurale	31	43	61	61	65	73	72	74					480
Spinal	88	78	83	55	59	87	81	90					621
TOTAL Activity	121	126	148	124	129	164	162	168					1142
Neonatal Intensive Unit													
Lenght													
Total days L1	148	163	145	143	197	220	122	202					1340
Total days L2	115	82	52	62	72	24	116	90					613
Total days L3	233	132	125	134	226	194	294	189					1527
Total days	496	377	322	339	495	438	532	481					3480
Stay < 5 days	14	9	25	16	16	19	13	11					123
Stay ≥ 5 days	23	22	16	18	28	20	24	26					177
Stay ≥ 50 days	3	2	3	3	2	2	2	2					19
Admission													
adm L1	19	18	27	21	25	18	14	12					154
adm L2	2	4	2	1	4	4	4	6					27
adm L3	14	8	12	12	15	16	13	17					107
Total Adm	35	30	41	34	44	38	31	35					288
Nb Premature <3	1	5	4	6	5	7	3	2					33
PED. OCCUP %	88.89%	74.80%	57.71%	62.78%	88.71%	81.11%	98.52%	86.20%					52.97%
TOTAL T. OCCUP %	71.08%	65.77%	64.62%	57.44%	75.32%	69.11%	72.74%	73.39%					45.78%
Poor Case Fund													
Mothers	68	64	58	55	57	81	69	57					509
Babies	10	20	8	12	15	7	12	18					102
Total cases Assisted	78	84	66	67	72	88	81	75					611