



Holy Family Hospital

An Institution of the Order of Malta



Editorial



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Mrs. Haifa Elias
Accountant & Administrative
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Working in the finance department at the Holy Family Hospital in Bethlehem is a continuous learning and rewarding experience. Since my first day, I felt that this hospital is a Blessing to the people of the Bethlehem governorate with the quality services it provides in maternity care, prenatal and postnatal care, gynecology, outreach clinics, menopause clinics and others.

‘The Poorest deserve the best’ is the first thing that caught my attention when I looked at the brochure of the Hospital. This hospital which is specialized in maternity care and serves economically and politically challenged people, cannot be more special being in Bethlehem, the city

where Jesus Christ was born of a poor family over 2000 years ago. Nowadays the poor in the Bethlehem area feel blessed to have the Holy Family Hospital to provide them with the best health care regardless of their religion or national origins.

Being part of the finance team, I have understood the level of effort the hospital team puts to keep up with its high quality services. The finance department contributes to ensuring ‘financial sustainability’ - this very important term which all organizations dependant on donor funding strive to achieve and maintain. Financial sustainability is the opposite of having to cease your activities simply because you have run out of money. Easier said than done, the finance team at the hospital manages the hospital’s financial resources to enable its departments to deliver their services to the best of quality possible. The hospital’s main financial resources come from the generous donations and support of the Sovereign Order of Malta in addition to the friends and organizations around the world, to whom we are very thankful.

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Graphic Design by
Ms. Randa Sleibi

TO MAKE A DONATION:

BANK ACCOUNT:
HOLY FAMILY HOSPITAL
ACCOUNT No : 3890000/0
WITH

BANK OF PALESTINE PLC
SWIFT CODE: PALSPS 22

P.O.BOX 765 - BETHLEHEM WEST BANK VIA ISRAEL BANK No 89 /BANK BRANCH No 450
IBAN: PS52PALS045003890000333000000 (EUR)
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Our responsibility is to ensure that strong financial and administrative policies and procedures are in place and are being adhered to, including procurement procedures, managing cost centers, disbursing payments on time, among others. Our work abides to internationally recognized accounting standards maintaining the hospital's good reputation and transparency. All transactions must be properly documented following the accountancy rules and the HFH financial policies, making sure that the donations and funds are properly allocated so as to reach the vision of the Hospital to which the donors are contributing. In the accounting department we work as a team, our tasks are connected as a cycle, we deal with the hospital departments and the employees daily to make their work easier.

The importance of the Holy Family Hospital is not only reflected in being the only hospital in Bethlehem specialized in high risk pregnancies, but in the fact that it also creates jobs and provides income to a significant number of families in the area. No matter how big or small our responsibilities are at the hospital, we all have an active role in ensuring that this hospital and its services continues to be there for Palestinian citizens offering the best quality at the most affordable prices.

Finally being a Palestinian woman who witnesses political and economic challenges every day, I am proud of being part of the Holy Family Hospital team, and believe that the existence of this hospital is a blessing to all Palestinian families.





October's Activity

Visit of the Representative of Poland in Palestine to Holy Family Hospital on October 15, 2014



H.E. Ms. Alexandra Bukowska-McCabe, the representative of Poland to in Palestine along with Ms Basha Urban-Nino were generous enough to accept our invitation to visit our hospital and see our work first-hand. During the visit Ms Bukowska and Ms Urban were briefed about the hospital's developments, our services, our patients and also our future plans. A discussion regarding a possible cooperation together also took place. A tour in the hospital's different department was made too and a quite long stop was made at our Neonatal Intensive Care Unit where they witnessed the amazing and hard work of the staff of Holy Family Hospital in this unit and the great outcome of the medical care provided to the tiny premature.

We would like to take this opportunity to again thank H.E Ms. Alexandra Bukowska-McCabe and Ms Basia Urban-Nino for their visit to our hospital and we look forward to working together.

Visit of Mr. David Harden USAID Mission Director and Ms Cheryl Kamin, Office Director / Health and Humanitarian Assistance to Holy Family Hospital



After the close-out of our last Cooperative agreement on March 2012, Mr. David Harden and Ms Cheryl Kamin visited the hospital on October 7, 2014 in order to check-on the hospitals overall situation and see where do we stand today. The visit included a brief about the hospital and its development since this was the first time for Ms Kamin to visit the hospital and also included a discussion regarding a potential cooperation together again in order to maintain the high standard medical care provided at Holy Family Hospital. The meeting was followed by a tour in the hospital different department

during which Mr David said " I still recall the inauguration of the new Labor Ward and Neonatal Intensive Care Department back on November 2007 very well and I am glad to see that today and after almost seven years I look at the hospital and find it in a very well condition while knowing that the hospital is of need to start replacing some of its equipment in order to maintain the high standard of medical care provided to its patients." Mr. Harden and Ms Kamin highly appreciated the hard work of Holy Family Hospital Staff and the Intensive Care Unit results that are equal to US and EU standards . Thank you for visiting our hospital and looking forward for a new cooperation and new achievements in the coming future.



Groups visiting Holy Family Hospital during their pilgrimage program to the Holy Land

A group from the United Kingdom led by *Father Terry Swihoe* visited the hospital on October 13, 2014 in addition to *William Ogilvie-Graham* and *Sarah Wardle* on October 12, 2014 and a group from *North Central Lieutenancy* visited the hospital on October 23, 2014. During their visit to the hospital, they were briefed about the hospital developments, achievements over the year, and our services and programs. In addition, a tour in the hospital different departments took place. We would like to thank all of you for sparing some time during your pilgrimage program to visit our Hospital and witnessing our work first-hand.



William Ogilvie-Graham and Sarah Wardle’s Visit—October,12.



A group from the United Kingdom led by *Father Terry Swihoe* - October, 13



ACTIVITY REPORT

Monthly Deliveries

The number of monthly deliveries 1990 - 2014 is as follows:

	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
JAN	0	93	128	143	146	148	181	205	217	162	250	158	180	159	238	224	240	230	248	221	258	249	274	249	271
FEB	4	69	97	150	157	130	183	180	192	165	239	155	152	165	220	221	218	228	217	239	221	228	227	224	257
MAR	46	93	133	184	149	168	164	220	194	217	231	160	142	179	224	231	217	313	259	236	265	260	278	260	287
APR	68	87	116	181	135	180	180	207	185	213	274	146	82	195	222	240	216	322	270	280	298	286	265	301	267
MAY	85	92	124	170	153	188	224	233	221	246	288	195	129	214	196	238	237	366	340	284	304	285	229	250	239
JUN	85	106	145	177	145	202	212	222	227	276	294	156	132	239	252	258	219	277	291	275	333	292	261	278	301
JUL	84	101	151	165	172	188	209	261	234	302	329	148	136	249	232	235	243	276	294	328	307	286	306	279	314
AUG	71	90	151	173	163	199	226	219	244	299	309	161	122	227	246	235	256	264	279	280	286	292	296	289	319
SEP	109	103	154	171	172	167	192	241	199	276	275	146	143	220	224	234	280	233	260	261	295	263	291	267	281
OCT	116	109	154	166	172	193	198	255	211	273	223	134	138	240	243	257	295	255	277	297	270	251	281	274	258
NOV	97	87	150	146	149	203	196	205	161	282	165	145	121	191	221	213	257	224	241	247	237	224	249	271	
DEC	104	105	153	127	163	198	194	240	180	266	175	135	140	203	227	207	268	238	248	265	236	243	209	242	
TOTAL	869	1135	1656	1953	1876	2164	2359	2688	2465	2977	3052	1839	1617	2481	2745	2793	2946	3226	3224	3213	3310	3159	3166	3184	2794

Baby of the Month



TOTAL DELIVERIES SINCE 1990 | 62, 891



DETAILED STATISTICS

“Because the poorest deserve the best”

Prepared By Ms. Randa Sleibi

2014	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total
ob/gyn consult. HFH	885	841	860	768	848	902	898	1014	894	836			8746
Outreach ob/gyn consultations	173	180	175	163	139	209	163	202	196	192			1792
Outreach Ped. Consultations	19	27	31	38	30	55	40	73	110	129			552
Ped. Consultations	184	131	148	168	158	154	190	170	168	188			1659
Hearing Screening									259	251			510
Diabetic Consultation	74	47	62	63	60	56	40	62	45	70			579
Mammography	9	14	27	16	19	19	10	15	9	18			156
over 45 Well Women Health Clinic	19	38	41	22	32	50	22	50	26	45			345
private cons. o/g	327	339	339	324	339	392	346	368	398	347			3519
private cons. ped	0	6	11	9	5	3	0	3	1	0			38
Private cons. Rheumatology / Osteopor	103	76	92	55	93	115	99	130	67	80			910
T.Consultations	1793	1699	1786	1626	1723	1955	1808	2087	2173	2156			18806
TTL.Op.Del.File	9	5	3	9	7	3	6	7	8	2			59
Deliveries 3rd cl	228	216	247	224	208	267	281	267	243	213			2394
Deliveries 2nd cl	13	11	10	15	8	14	11	17	17	11			127
Deliveries 1st cl	4	4	7	5	6	1	1	9	5	8			50
Del..2nd cl.private	10	14	10	10	6	11	10	15	12	10			108
Del..1st cl.private	16	12	13	13	11	9	11	11	4	16			116
TTL Deliveries	271	257	287	267	239	302	314	319	281	258			2795
incl. C/S sections	71	51	70	56	53	63	62	66	70	65			627
incl. Del..UNRWA	20	102	124	105	93	116	128	129	128	109			1054
dont acc. P.N.A.	5	2	2	5	6	12	7	10	3	5			57
gyn.oper. 3rd class	30	37	30	39	34	35	27	42	38	25			337
gyn.oper. 2nd class	0	0	1	2	1	1	0	0	1	1			7
gyn.oper. 1st class	0	0	0	0	0	0	0	0	0	1			1
gyn.oper. .2nd class private	10	15	15	19	4	6	2	9	14	11			105
gyn.oper. 1st class private	2	1	2	0	2	1	0	1	0	0			9
TTL Gyn.Oper.	42	53	48	60	41	43	29	52	53	38			459
incl.op.UNRWA	0	20	20	24	17	18	14	25	18	17			173
incl.minor g.oper.	29	33	29	42	26	30	23	32	36	18			298
incl.major g.oper.	13	20	19	18	15	13	6	20	17	20			161
days ob/gn 3rd cl	459	421	475	430	409	536	504	538	508	391			4671
days ob/gn 2nd cl	56	66	56	71	32	50	39	59	55	46			530
days ob/gn 1st cl	37	33	45	32	36	16	24	43	17	49			332
TOTAL days ob/gn	552	520	576	533	477	602	567	640	580	486			5533
Admissions Obst.	336	306	344	326	302	374	357	407	336	300			3388
Admissions Gyn.	42	53	48	60	41	43	29	52	53	38			459
TTL Admiss. Ob/gn	378	359	392	386	343	417	386	459	389	338			3847
incl. Ad. UNRWA	25	307	185	160	146	177	187	199	167	17			1570
days neo level 1	107	95	173	189	149	79	72	81	57	74			1076
days neo level 2	79	114	119	99	85	71	116	181	67	150			1081
days neo level 3	151	206	103	130	107	255	160	66	213	209			1600
TTL days Neonatal	337	415	395	418	341	405	348	328	337	433			3757
Adm.Neo.level 1	11	8	15	11	6	9	10	6	6	12			94
Adm.Neo.level 2	5	6	4	4	5	6	3	12	3	7			55
Adm.Neo.level 3	13	14	8	12	12	13	9	9	18	13			121
TTL Admiss. Neon.	29	28	27	27	23	28	22	27	27	32			270
incl. Ad.UNRWA	6	7	11	10	8	11	12	11	14	18			108
dont Ad.P.N.A.	17	13	9	13	13	15	6	10	16	15			127
T.OCCUP.%O/G	42.40	44.22	44.24	42.30	36.64	47.78	45.00	49.16	46.03	37.33			43.48
T.OCCUP.%Neo.L1+L2+L3	60.39	82.34	70.79	77.41	61.11	75.00	64.44	58.78	62.41	77.60			68.89