



Holy Family Hospital

An Institution of the Order of Malta

“Where there is always a place in the inn for all”

Editorial



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Mr. Husam Wahhab
Chief Financial Officer

Just as Christ was raised from the dead by the glory of the Father, we too might walk in newness of life. Romans 6:4

Easter is the truth on which our faith depends: Christ has died, Christ is risen! Knowing that he holds the future gives our lives a new meaning and direction. The resurrection gives us hope that nothing can destroy our dreams, and this gives us incentive to work as hard as we can. We, in the Holy Family Hospital wish everybody a Happy Easter.

As we start from the beginning of the year, we hope that we can make a change in work not only with new medical equipment and projects but also the way the hospital operation emphasizes the organizational profile because the organization profile sets the context for the way the hospital operates. The hospital's environment key working relationship strategic situation including cooperative environment, strategic challenges and advantages, performance improvement system as a guide to organization performance management system.

TO MAKE A DONATION:

BANK ACCOUNT:
HOLY FAMILY HOSPITAL
ACCOUNT № : 3890000/0
WITH

BANK OF PALESTINE PLC

P.O.BOX 765 - BETHLEHEM WEST BANK VIA ISRAEL

IBAN: PS52PALS045003890000333000000 (EUR)

IBAN:PS47PALS045003890000013000000 (USD)

SWIFT CODE: PALSPS 22

BANK № 89 /BANK BRANCH № 450



For our performance system we have to keep in mind the leadership of the hospital also to plan the future with a strategic planning that the hospital like to achieve and also patient focus. The management of the hospital must focus on strategy and on patients so as management should seek future opportunities for the hospital.

We in the Holy Family Hospital see that our work force and key operational processes accomplish the work of the organization that yields our overall performance results.

As a senior management advisor for the hospital we have to keep focus in the organization's environment like the service we are offering and the machines we are using to deliver the service. Also we have the vision and mission that is the distinctive characteristics of the hospital's culture. What is the stated purpose of our vision and mission and what our core competencies and their relationship to our mission.

We in the Holy Family Hospital have the work hard to advance our hospital to the level of excellence that all should be proud, of the goals that is reached with professionalism and dedication to the future. Finally, I will thank the board of trustees in Order of Malta for giving us not only the financial support and to all the donors but also for giving us the opportunity to advance the hospital in a very professional way that we'll be proud of in the future.

Thanks also goes to the visitors and supporters to our hospital around the world, we urge believers around the world to visit the Holy Land and to come to visit our hospital and churches and walk with the living stone of the Holy Land in the footstep of our risen lord.





MARCH'S EVENTS

• Our beloved colleague's death



“Then shall the dust return to the earth as it was: and the spirit shall return unto God who gave it.” **Ecclesiastes 12:7**

The loss of an appreciated person was so painful to all of us, the management committee and the staff too. It was heartbreaking news that astonished Holy Family Hospital. Hana Markus was one of our colleague since 1999; he showed full dedication and commitment to the hospital. He spent all his youth serving our hospital but unfortunately his fate was to meet the heavenly glory on Thursday eve the 28th of March 2013, with an age of 59 years.

In the name of Holy Family Hospital we would like to express our sincerest condolences to his family and friends during this sad time. May his Soul Rest in Peace.

• Group visit of German Order of Malta

On March 2, 2013 we were privileged by the visit of a Group from Malteser Hilfdienst Germany, North-Rhine Westphalia headed by Mr. and Mrs. Wilfried and Maria Benkel volunteers from the city of Geseke, who were gracious enough to spare some time during their pilgrimage to the Holy Land to come and visit the Holy Family Hospital in Bethlehem. During their visit, the group members were briefed on the history and operations of the hospital, and the vast progress it made over the past years. The group then toured the hospital's various departments following which they complimented the high quality medical services and care they witnessed during their tour. The Holy Family Hospital would like to thank the group and all the various visiting groups who consider stopping by the hospital during their pilgrimages to the Holy Land; it is thanks to these groups and their generous support and belief in the mission of the Holy Family Hospital that the Hospital continues to function to date.



• Holy Family Hospital Trip to Jericho



On the Eve of Palm Sunday, and the Holy week our employees from all departments. “around 40 people” went on a Trekking trip from Wadi Al Qelt “Saint George” in the Judean Desert to Jericho. All together, nice weather, green nature and a stream of water from previous showers was running in the valley made it a successful trip by all means. It was on the steps of the disciples. Therefore, for its tremendous effects on the employees relationships more trips are to come.



• Dr. Ahmad Awad's new Baby

The birth of a newborn baby is a magical and precious moment for the parents. Thus, the Management committee and the staff of Holy Family Hospital would like to congratulate Dr. Ahmad Awad.

Dr. Ahmad marked the arrival of his new baby boy Cinan, on the 28th February 2013 with a good health, his weight 3,870 kilogram and 51cm tall. Also, Cinan received a high standard medical care as the rest of our new born babies.

We wish him a life full of success and luck.





ACTIVITY REPORT

Monthly Deliveries

The number of monthly deliveries 1990 - 2013 is as follows:

	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
JAN	0	93	128	143	146	148	181	205	217	162	250	158	180	159	238	224	240	230	248	221	258	249	274	249
FEB	4	69	97	150	157	130	183	180	192	165	239	155	152	165	220	221	218	228	217	239	221	228	227	224
MAR	46	93	133	184	149	168	164	220	194	217	231	160	142	179	224	231	217	313	259	236	265	260	278	260
APR	68	87	116	181	135	180	180	207	185	213	274	146	82	195	222	240	216	322	270	280	298	286	265	
MAY	85	92	124	170	153	188	224	233	221	246	288	195	129	214	196	238	237	366	340	284	304	285	229	
JUN	85	106	145	177	145	202	212	222	227	276	294	156	132	239	252	258	219	277	291	275	333	292	261	
JUL	84	101	151	165	172	188	209	261	234	302	329	148	136	249	232	235	243	276	294	328	307	286	306	
AUG	71	90	151	173	163	199	226	219	244	299	309	161	122	227	246	235	256	264	279	280	286	292	296	
SEP	109	103	154	171	172	167	192	241	199	276	275	146	143	220	224	234	280	233	260	261	295	263	291	
OCT	116	109	154	166	172	193	198	255	211	273	223	134	138	240	243	257	295	255	277	297	270	251	281	
NOV	97	87	150	146	149	203	196	205	161	282	165	145	121	191	221	213	257	224	241	247	237	224	249	
DEC	104	105	153	127	163	198	194	240	180	266	175	135	140	203	227	207	268	238	248	265	236	243	209	
TOTAL	869	1135	1656	1953	1876	2164	2359	2688	2465	2977	3052	1839	1617	2481	2745	2793	2946	3226	3224	3213	3310	3159	3166	733

Baby of the month



TOTAL DELIVEREIS SINCE 1990

57,646



DETAILED STATISTICS

By Ms. Tamara Bannourah



“Because the poorest deserve the best”



2013	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total
ob/gyn consult. HFH	758	760	838	0	0	0	0	0	0	0	0	0	2356
ob/gyn cons. villages	141	171	155	0	0	0	0	0	0	0	0	0	467
Ped. Consultations	139	143	161	0	0	0	0	0	0	0	0	0	443
Diabetic Consultation	34	37	43	0	0	0	0	0	0	0	0	0	114
Mammography	6	12	2	0	0	0	0	0	0	0	0	0	20
Detailed scan-Echo doppler	69	66	90	0	0	0	0	0	0	0	0	0	225
private cons. o/g	146	184	208	0	0	0	0	0	0	0	0	0	538
private cons. ped	4	5	5	0	0	0	0	0	0	0	0	0	14
T.Consultations	1297	1378	1502	0	4177								
TTL.Op.Del.File	6	5	9	0	20								
Deliveries 3rd cl	209	191	222	0	0	0	0	0	0	0	0	0	622
Deliveries 2nd cl	9	6	14	0	0	0	0	0	0	0	0	0	29
Deliveries 1st cl	2	4	1	0	0	0	0	0	0	0	0	0	7
Del..2nd cl.private	14	12	13	0	0	0	0	0	0	0	0	0	39
Del..1st cl.private	15	11	10	0	0	0	0	0	0	0	0	0	36
TTL Deliveries	249	224	260	0	733								
incl. C/S sections	54	41	53	0	0	0	0	0	0	0	0	0	148
incl. Del..UNRWA	115	87	112	0	0	0	0	0	0	0	0	0	314
dont acc. P.N.A.	3	5	6	0	0	0	0	0	0	0	0	0	14
gyn.oper. 3rd class	35	37	53	0	0	0	0	0	0	0	0	0	125
gyn.oper. 2nd class	0	0	0	0	0	0	0	0	0	0	0	0	0
gyn.oper. 1st class	1	0	1	0	0	0	0	0	0	0	0	0	2
g.op.2nd cl.private	4	4	1	0	0	0	0	0	0	0	0	0	9
g.op.1st cl.private	0	0	0	0	0	0	0	0	0	0	0	0	0
TTL Gyn.Oper.	40	41	55	0	136								
incl.op.UNRWA	15	23	22	0	0	0	0	0	0	0	0	0	60
incl.minor g.oper.	26	27	39	0	0	0	0	0	0	0	0	0	92
incl.major g.oper.	14	20	16	0	0	0	0	0	0	0	0	0	50
days ob/gn 3rd cl	418	401	485	0	0	0	0	0	0	0	0	0	1304
days ob/gn 2nd cl	56	42	47	0	0	0	0	0	0	0	0	0	145
days ob/gn 1st cl	33	33	21	0	0	0	0	0	0	0	0	0	87
TOTAL days ob/gn	507	476	553	0	1536								
Admissions Obst.	249	224	260	0	0	0	0	0	0	0	0	0	733
Admissions Gyn.	79	93	108	0	0	0	0	0	0	0	0	0	280
TTL Admiss. Ob/gn	328	317	368	0	1013								
incl. Ad. UNRWA	144	147	180	0	0	0	0	0	0	0	0	0	471
days neo level 1	116	91	164	0	0	0	0	0	0	0	0	0	371
days neo level 2	130	65	125	0	0	0	0	0	0	0	0	0	320
days neo level 3	209	120	113	0	0	0	0	0	0	0	0	0	442
TTL days Neonatal	455	276	402	0	1133								
Adm.Neo.level 1	4	11	11	0	0	0	0	0	0	0	0	0	26
Adm.Neo.level 2	8	5	19	0	0	0	0	0	0	0	0	0	32
Adm.Neo.level 3	21	14	15	0	0	0	0	0	0	0	0	0	50
TTL Admiss. Neon.	33	30	45	0	108								
incl. Ad.UNRWA	13	7	21	0	0	0	0	0	0	0	0	0	41
dont Ad.P.N.A.	35	36	27	0	0	0	0	0	0	0	0	0	98
T.OCCUP.%O/G	38.94	40.48	42.47	0.00	40.63								
T.OCCUP.% Neo.L1+L2+L3	81.54	54.76	72.04	0.00	69.94								