



# Holy Family Hospital

An Institution of the Order of Malta



**Contact us:**

**HOLY FAMILY HOSPITAL**  
322-326 Paul VI Street  
P. O. Box 8 – Bethlehem  
Palestinian Authority

Tel: +970 2 274 1151  
Fax: +970 2 2741154  
E-mail:

[info@holyfamilyhospital-  
bethlehem.org](mailto:info@holyfamilyhospital-bethlehem.org)

Website:

[www.holyfamilyhospital-  
bethlehem.org](http://www.holyfamilyhospital-bethlehem.org)



**Mrs. Marlen Abu Sa'dah**  
Pharmacist

## EDITORIAL

I feel really privileged to hold this responsibility of being the Pharmacist at the Holy Family Hospital for seventeen years. I assisted at the evolution and the enlargement of the hospital with all its new services: The new Labor Ward with its seven rooms, the additional operating room and the Intensive Care Unit for premature babies which was the first in our region.

This evolution needed additional new items: medication and medical supplies and disposables which were not used in any other hospital and we had to find the suppliers who imported them. The quality provided to all our patients: pregnant women, inpatient and outpatient, newborn babies admitted or not in our hospital is guaranteed by the good quality of medication and medical supplies used.

In order to choose among the products found in the market we launch a Price Offer at the beginning of the year in order to choose the best Quality/Price ratio for all our need for the year.

During the past year there were some modifications in the management

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*Graphic Design by*  
**Mrs. Rawan Hazboun**  
*Bazazo*

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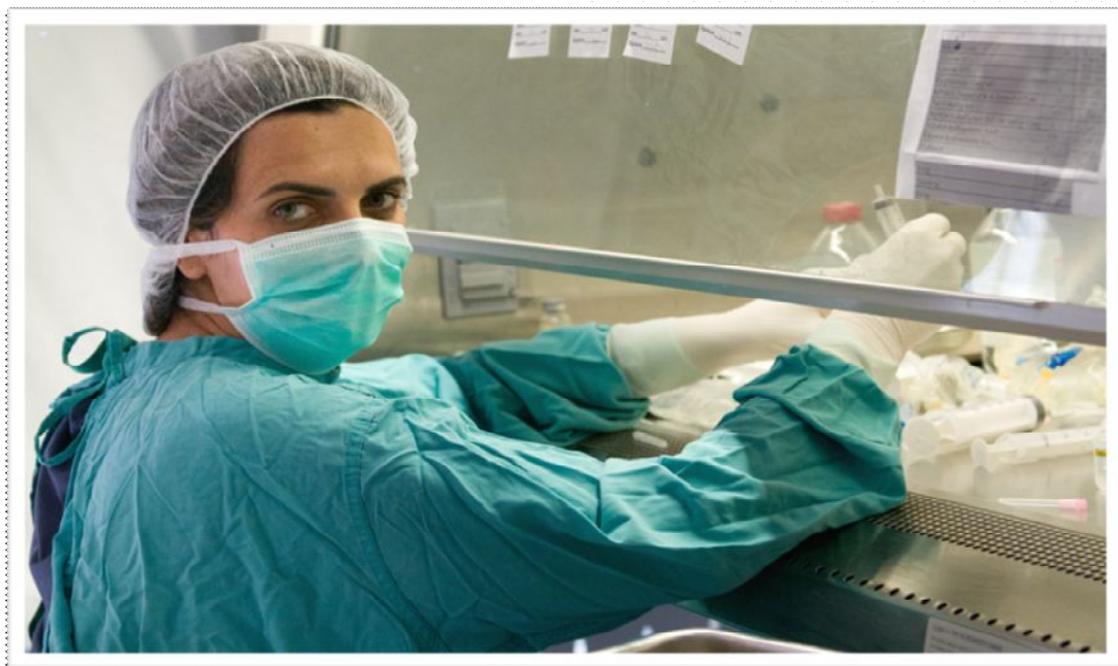
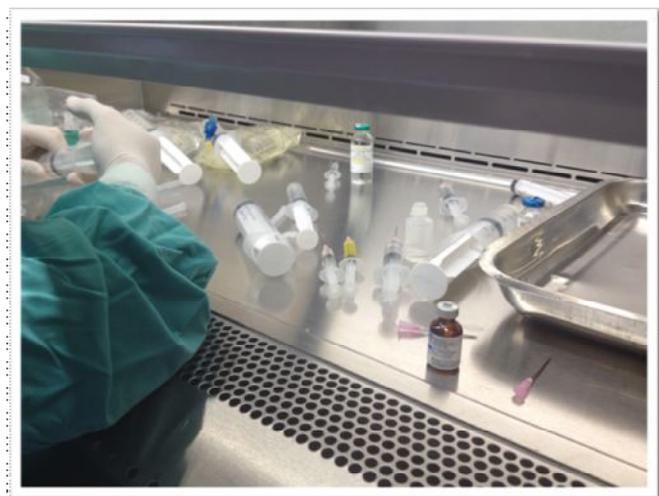
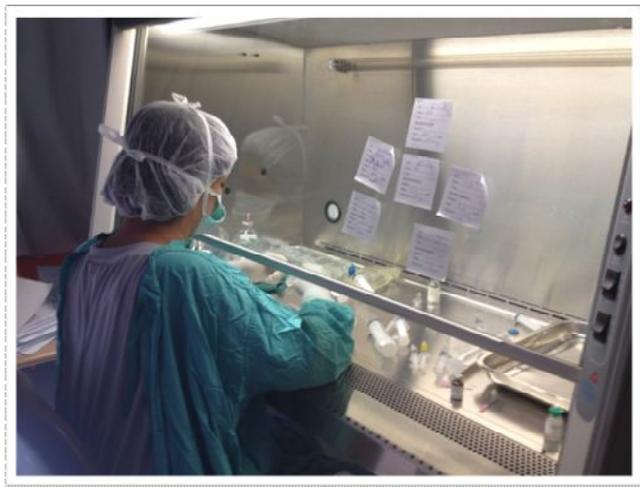
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of stock in the pharmacy and in the different departments. The quantity of purchased items must be for the period of one month and not more, so as not to have big stock accumulated in the pharmacy. The orders from the departments are done on daily basis, the quantities ordered are for the use within 24 hours, without having any kind of stock. Each department has its own list with the limited quantities. And the used items are ordered the next day and delivered by the pharmacist. The stock and the In/Out movements are managed by computer system. Statistics of the consumption of each department and the amount of all the purchases are done monthly.

I would like to thank all the employees at our Hospital for the good relation between the pharmacy and the different departments which facilitates the work for everybody.





## June's Activity

### Father Alen Gashwa Group Visits HFH

Father Alen Gashwa, from USA alongside 53 person visited Holy Family Hospital on June 19, 2014 during their pilgrimage to the Holy Land .They were very interested in visiting the Hospital and taking a closer look at the mission of the hospital. Also, they were introduced to our medical and paramedical team whom they are dedicating all their work to provide the best quality care for women and infants, without regard to religion or national origins.



### Order of Malta Delegation visits HFH



Significant visit was paid to our Hospital on the 30th June. H.E Dominique De La Rochefoucauld Grand Hospitaller visited the Hospital.

Also, from the Order of Malta France Mr. Régis Nacfaire de Saint Paulet General Director (CEO) , Mr. Arnaud de Vivies Head of the International Division and Mr. Hubert Jeu Head of hospital's administration .

**Mr. Régis Nacfaire de Saint Paulet**

Our Honorable guests met the Management Committee, toured the different departments of the Hospital and where introduced to most of the staff, they also stressed that Holy Family Hospital in Bethlehem is the leader maternity hospital and newborn critical care center for the Bethlehem region and Bedouin encampments in the desert. Offering the poorest and most defenseless families a place of refuge, a place of promise and a place equipped to save their lives. They also, stressed out the importance of maintaining this great status.



**Mr. Hubert Jeu** We express our gratefulness to all who support our mission.



**H.E Dominique De La Rochefoucauld and Mr. Arnaud de Vivies**



## Holy Family Hospital services extended to Cameroun



Holy Family Hospital is committed to provide Quality medical Care Services to the community at large and to the needy for maximum patient's satisfaction. HFH Management committee always endeavor the continuous professional development and skills of its employees and provide them training in the field of medicine, surgery, pediatric, obstetrics & gynecology, nursing, medical laboratory technology, radiography, administration etc.

In order to achieve this mission, Holy Family Hospital sent Dr. Al Amla to Saint Jean de Malte Hospital in Njombe Cameroun from the 15th until the 20th June to make qualitative services available such as: Gynecology, Obstetric, Laparoscopic and Hysteroscopy surgeries to local patients.

Dr. Al Amla performed 20 operation and trained another 3 Doctors in the Laparoscopic field aside of the many other activities.

In this Occasion, we would like to express our sincere appreciation and gratitude for the support of the International Order of Malta that assists Holy Family Hospital in achieving its mission to provide qualified medical care to the poor and sick.



## Institut des Hautes Etudes du Monde Religieux visits HFH

On June 19, we were privileged to receive a visit of a group from Institut des Hautes Etudes du Monde Religieux, who were generous enough to spare some time during their pilgrimage to the Holy Land to come and visit the Holy Family Hospital in Bethlehem. During their visit, the group members were briefed on the history and operations of the hospital, and the huge progress it made over the past years. The group then toured the hospital's different departments following which they complimented the high quality medical services and care they witnessed during their tour. The Holy Family Hospital would like to thank the group and all the various groups who consider visiting the hospital during their pilgrimages to the Holy Land; it is thanks to these groups and their kind support - and belief in the mission of the Holy Family Hospital - that the Hospital continues to function to date.





# ACTIVITY REPORT

## Monthly Deliveries

The number of monthly deliveries 1990 - 2014 is as follows:

|              | 1990       | 1991        | 1992        | 1993        | 1994        | 1995        | 1996        | 1997        | 1998        | 1999        | 2000        | 2001        | 2002        | 2003        | 2004        | 2005        | 2006        | 2007        | 2008        | 2009        | 2010        | 2011        | 2012        | 2013        | 2014        |
|--------------|------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| JAN          | 0          | 93          | 128         | 143         | 146         | 148         | 181         | 205         | 217         | 162         | 250         | 158         | 180         | 159         | 238         | 224         | 240         | 230         | 248         | 221         | 258         | 249         | 274         | 249         | 271         |
| FEB          | 4          | 69          | 97          | 150         | 157         | 130         | 183         | 180         | 192         | 165         | 239         | 155         | 152         | 165         | 220         | 221         | 218         | 228         | 217         | 239         | 221         | 228         | 227         | 224         | 257         |
| MAR          | 46         | 93          | 133         | 184         | 149         | 168         | 164         | 220         | 194         | 217         | 231         | 160         | 142         | 179         | 224         | 231         | 217         | 313         | 259         | 236         | 265         | 260         | 278         | 260         | 287         |
| APR          | 68         | 87          | 116         | 181         | 135         | 180         | 180         | 207         | 185         | 213         | 274         | 146         | 82          | 195         | 222         | 240         | 216         | 322         | 270         | 280         | 298         | 286         | 265         | 301         | 267         |
| MAY          | 85         | 92          | 124         | 170         | 153         | 188         | 224         | 233         | 221         | 246         | 288         | 195         | 129         | 214         | 196         | 238         | 237         | 366         | 340         | 284         | 304         | 285         | 229         | 250         | 239         |
| JUN          | 85         | 106         | 145         | 177         | 145         | 202         | 212         | 222         | 227         | 276         | 294         | 156         | 132         | 239         | 252         | 258         | 219         | 277         | 291         | 275         | 333         | 292         | 261         | 278         | 301         |
| JUL          | 84         | 101         | 151         | 165         | 172         | 188         | 209         | 261         | 234         | 302         | 329         | 148         | 136         | 249         | 232         | 235         | 243         | 276         | 294         | 328         | 307         | 286         | 306         | 279         |             |
| AUG          | 71         | 90          | 151         | 173         | 163         | 199         | 226         | 219         | 244         | 299         | 309         | 161         | 122         | 227         | 246         | 235         | 256         | 264         | 279         | 280         | 286         | 292         | 296         | 289         |             |
| SEP          | 109        | 103         | 154         | 171         | 172         | 167         | 192         | 241         | 199         | 276         | 275         | 146         | 143         | 220         | 224         | 234         | 280         | 233         | 260         | 261         | 295         | 263         | 291         | 267         |             |
| OCT          | 116        | 109         | 154         | 166         | 172         | 193         | 198         | 255         | 211         | 273         | 223         | 134         | 138         | 240         | 243         | 257         | 295         | 255         | 277         | 297         | 270         | 251         | 281         | 274         |             |
| NOV          | 97         | 87          | 150         | 146         | 149         | 203         | 196         | 205         | 161         | 282         | 165         | 145         | 121         | 191         | 221         | 213         | 257         | 224         | 241         | 247         | 237         | 224         | 249         | 271         |             |
| DEC          | 104        | 105         | 153         | 127         | 163         | 198         | 194         | 240         | 180         | 266         | 175         | 135         | 140         | 203         | 227         | 207         | 268         | 238         | 248         | 265         | 236         | 243         | 209         | 242         |             |
| <b>TOTAL</b> | <b>869</b> | <b>1135</b> | <b>1656</b> | <b>1953</b> | <b>1876</b> | <b>2164</b> | <b>2359</b> | <b>2688</b> | <b>2465</b> | <b>2977</b> | <b>3052</b> | <b>1839</b> | <b>1617</b> | <b>2481</b> | <b>2745</b> | <b>2793</b> | <b>2946</b> | <b>3226</b> | <b>3224</b> | <b>3213</b> | <b>3310</b> | <b>3159</b> | <b>3166</b> | <b>3184</b> | <b>1622</b> |

*“Hope is a powerful motivation for Charity”*

# Baby of the Month



**TOTAL DELIVERIES SINCE 1990**

**61, 719**



## DETAILED STATISTICS

*“Because the poorest deserve the best”*



**60,000th Delivery**



“ Now let’s  
continue to  
move forward  
with  
your solidarity  
and support ”

| 2014                                      | JAN          | FEB          | MAR          | APR          | MAY          | JUN          | JUL | AUG | SEP | OCT | NOV | DEC | Total        |
|---|--------------|--------------|--------------|--------------|--------------|--------------|-----|-----|-----|-----|-----|-----|--------------|
| ob/gyn consult. HFH                       | 978          | 926          | 963          | 853          | 940          | 1008         |     |     |     |     |     |     | 5668         |
| Outreach ob/gyn consultations             | 173          | 180          | 175          | 163          | 139          | 209          |     |     |     |     |     |     | 1039         |
| Outreach Ped. Consultations               | 19           | 27           | 31           | 38           | 30           | 55           |     |     |     |     |     |     | 200          |
| Ped. Consultations                        | 184          | 131          | 148          | 168          | 158          | 154          |     |     |     |     |     |     | 943          |
| Diabetic Consultation                     | 74           | 47           | 62           | 63           | 60           | 56           |     |     |     |     |     |     | 362          |
| Mammography                               | 9            | 14           | 27           | 16           | 19           | 19           |     |     |     |     |     |     | 104          |
| private cons. o/g                         | 327          | 339          | 339          | 324          | 339          | 392          |     |     |     |     |     |     | 2060         |
| private cons. ped                         | 0            | 6            | 11           | 9            | 5            | 3            |     |     |     |     |     |     | 34           |
| Private cons. Rheumatology / Osteoporosis | 103          | 76           | 92           | 55           | 93           | 115          |     |     |     |     |     |     | 534          |
| <b>T.Consultations</b>                    | <b>1745</b>  | <b>1746</b>  | <b>1848</b>  | <b>1689</b>  | <b>1783</b>  | <b>2011</b>  |     |     |     |     |     |     | <b>10822</b> |
| TTL.Op.Del.File                           | 9            | 5            | 3            | 9            | 7            | 3            |     |     |     |     |     |     | 36           |
| Deliveries 3rd cl                         | 228          | 216          | 247          | 224          | 208          | 267          |     |     |     |     |     |     | 1390         |
| Deliveries 2nd cl                         | 13           | 11           | 10           | 15           | 8            | 14           |     |     |     |     |     |     | 71           |
| Deliveries 1st cl                         | 4            | 4            | 7            | 5            | 6            | 1            |     |     |     |     |     |     | 27           |
| Del..2nd cl.private                       | 10           | 14           | 10           | 10           | 6            | 11           |     |     |     |     |     |     | 61           |
| Del..1st cl.private                       | 16           | 12           | 13           | 13           | 11           | 9            |     |     |     |     |     |     | 74           |
| <b>TTL Deliveries</b>                     | <b>271</b>   | <b>257</b>   | <b>287</b>   | <b>267</b>   | <b>239</b>   | <b>302</b>   |     |     |     |     |     |     | <b>1623</b>  |
| incl. C/S sections                        | 71           | 51           | 70           | 56           | 53           | 63           |     |     |     |     |     |     | 364          |
| incl. Del..UNRWA                          | 20           | 102          | 124          | 105          | 93           | 116          |     |     |     |     |     |     | 560          |
| dont acc. P.N.A.                          | 5            | 2            | 2            | 5            | 6            | 12           |     |     |     |     |     |     | 32           |
| gyn.oper. 3rd class                       | 30           | 37           | 30           | 39           | 34           | 35           |     |     |     |     |     |     | 205          |
| gyn.oper. 2nd class                       | 0            | 0            | 1            | 2            | 1            | 1            |     |     |     |     |     |     | 5            |
| gyn.oper. 1st class                       | 0            | 0            | 0            | 0            | 0            | 0            |     |     |     |     |     |     | 0            |
| gyn.oper. .2nd class private              | 10           | 15           | 15           | 19           | 4            | 6            |     |     |     |     |     |     | 69           |
| gyn.oper. 1st class private               | 2            | 1            | 2            | 0            | 2            | 1            |     |     |     |     |     |     | 8            |
| <b>TTL Gyn.Oper.</b>                      | <b>42</b>    | <b>53</b>    | <b>48</b>    | <b>60</b>    | <b>41</b>    | <b>43</b>    |     |     |     |     |     |     | <b>287</b>   |
| incl.op.UNRWA                             | 0            | 20           | 20           | 24           | 17           | 18           |     |     |     |     |     |     | 99           |
| incl.minor g.oper.                        | 29           | 33           | 29           | 42           | 26           | 30           |     |     |     |     |     |     | 189          |
| incl.major g.oper.                        | 13           | 20           | 19           | 18           | 15           | 13           |     |     |     |     |     |     | 98           |
| days ob/gn 3rd cl                         | 459          | 421          | 475          | 430          | 409          | 536          |     |     |     |     |     |     | 2730         |
| days ob/gn 2nd cl                         | 56           | 66           | 56           | 71           | 32           | 50           |     |     |     |     |     |     | 331          |
| days ob/gn 1st cl                         | 37           | 33           | 45           | 32           | 36           | 16           |     |     |     |     |     |     | 199          |
| <b>TOTAL days ob/gn</b>                   | <b>552</b>   | <b>520</b>   | <b>576</b>   | <b>533</b>   | <b>477</b>   | <b>602</b>   |     |     |     |     |     |     | <b>3260</b>  |
| Admissions Obst.                          | 336          | 306          | 344          | 326          | 302          | 374          |     |     |     |     |     |     | 1988         |
| Admissions Gyn.                           | 42           | 53           | 48           | 60           | 41           | 43           |     |     |     |     |     |     | 287          |
| <b>TTL Admiss. Ob/gn</b>                  | <b>378</b>   | <b>359</b>   | <b>392</b>   | <b>386</b>   | <b>343</b>   | <b>417</b>   |     |     |     |     |     |     | <b>2275</b>  |
| incl. Ad. UNRWA                           | 25           | 307          | 185          | 160          | 146          | 177          |     |     |     |     |     |     | 1000         |
| days neo level 1                          | 107          | 95           | 173          | 189          | 149          | 79           |     |     |     |     |     |     | 792          |
| days neo level 2                          | 79           | 114          | 119          | 99           | 85           | 71           |     |     |     |     |     |     | 567          |
| days neo level 3                          | 151          | 206          | 103          | 130          | 107          | 255          |     |     |     |     |     |     | 952          |
| <b>TTL days Neonatal</b>                  | <b>337</b>   | <b>415</b>   | <b>395</b>   | <b>418</b>   | <b>341</b>   | <b>405</b>   |     |     |     |     |     |     | <b>2311</b>  |
| Adm.Neo.level 1                           | 11           | 8            | 15           | 11           | 6            | 9            |     |     |     |     |     |     | 60           |
| Adm.Neo.level 2                           | 5            | 6            | 4            | 4            | 5            | 6            |     |     |     |     |     |     | 30           |
| Adm.Neo.level 3                           | 13           | 14           | 8            | 14           | 12           | 14           |     |     |     |     |     |     | 75           |
| <b>TTL Admiss. Neon.</b>                  | <b>29</b>    | <b>28</b>    | <b>27</b>    | <b>29</b>    | <b>23</b>    | <b>29</b>    |     |     |     |     |     |     | <b>165</b>   |
| incl. Ad.UNRWA                            | 1            | 18           | 7            | 14           | 10           | 10           |     |     |     |     |     |     | 60           |
| dont Ad.P.N.A.                            | 20           | 30           | 41           | 30           | 31           | 30           |     |     |     |     |     |     | 182          |
| <b>T.OCCUP.%O/G</b>                       | <b>42.40</b> | <b>44.22</b> | <b>44.24</b> | <b>42.30</b> | <b>36.64</b> | <b>47.78</b> |     |     |     |     |     |     | <b>42.88</b> |
| <b>T.OCCUP.%Neo.L1+L2+L3</b>              | <b>60.39</b> | <b>82.34</b> | <b>70.79</b> | <b>77.41</b> | <b>61.11</b> | <b>75.00</b> |     |     |     |     |     |     | <b>70.93</b> |