



Holy Family Hospital

An Institution of the Order of Malta

"Where there is always a place in the inn for all"



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Letter from the CAO

This is Usama Khalilieh the new Chief of Administration Officer of the Holy Family Hospital (HFH) in Bethlehem addressing you all; president and members of the Sovereign Order of Malta, the community of the Daughters of Charity, official PNA members and institutions, supporters and donors of the HFH, esteemed colleagues and all those with interest in the Holy Family Hospital.

I would like to thank you all for your continued support to the Holy Family Hospital where each and every one of you had played a substantial role in the success of the hospital over the years. I would like to use this opportunity to ask you to continue your dedication to the Holy Family Hospital in order to move on to higher levels of excellence by providing better-quality care for the mothers and infants in Bethlehem area.

I would also like to extend my deepest regards to Dr. Robert Tabash for a job well-done and a retirement well earned after long years of service to the Sovereign Order of Malta, Daughters of Charity and most importantly to the people in Bethlehem area and Palestine.

Last but not least, I would like invite Dr. Jacques Keutgen the General Manager and my colleagues at the Holy Family Hospital (Doctors, Nurses and Support Staff) to a new era of team work, and firm steps towards a future full of success and continuous development where we can rise together above obstacles to become raw models for quality care of mothers and infants in Palestine.

Looking forward to working with you all, and I will do my best to help you and support you in any way possible.

Sincerely,
Usama Khalilieh—CAO

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Dr. Jacques Keutgen
General Manager

EDITORIAL

While the media usually is focused most of the time on momentary “sensational events”, many existential conflicts in the world are not anymore in banner headlines on the front page of newspapers or on TV, except when sporadically something unforeseen occurs. This is the case for many countries in the world like Haiti, Congo, and Darfur etc... and unfortunately for the conflict which has been going on for decades in the Holy Land. Everybody is aware that we have to be patient and that it will take Job’s patience to elaborate a peace plan accepted by all parties, but for years the political situation hasn’t evolved positively; in the contrary in the meantime many people are disappointed and desperate by the violence which goes unnoticed daily in the media while no serious peace talks are going on. People are suffering physically and psychologically from this situation; in spite of a real economic im-

provement, in the last years “peace “seems to have become a strange word, **which everybody** talks about but nobody is willing to make the necessary concessions in order to reach this target.

It is nevertheless an obligation that each of us should be engaged in this peace process, not only in our prayers but also in our actions by preaching non-violence, by trying to generate peace and understanding around us. We shouldn’t get to a point where we cannot send either hope or grace.

As Christians and people of goodwill, we should take our strength from the sentence of the Apostle: “Tribulations generate perseverance, perseverance produces a proven virtue, a proven virtue hope”. (Rom.5, 3)

“Peace seems to have become a strange word”



ACTIVITY REPORT

Monthly Deliveries

The number of monthly deliveries since 1990 is as follows:

	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010
JAN	0	93	128	143	146	148	181	205	217	162	250	158	180	159	238	224	240	230	248	221	258
FEB	4	69	97	150	157	130	183	180	192	165	239	155	152	165	220	221	218	228	217	239	221
MAR	46	93	133	184	149	168	164	220	194	217	231	160	142	179	224	231	217	313	259	236	265
APR	68	87	116	181	135	180	180	207	185	213	274	146	82	195	222	240	216	322	270	280	298
MAY	85	92	124	170	153	188	224	233	221	246	288	195	129	214	196	238	237	366	340	284	304
JUN	85	106	145	177	145	202	212	222	227	276	294	156	132	239	252	258	219	277	291	275	333
JUL	84	101	151	165	172	188	209	261	234	302	329	148	136	249	232	235	243	276	294	328	307
AUG	71	90	151	173	163	199	226	219	244	299	309	161	122	227	246	235	256	264	279	280	
SEP	109	103	154	171	172	167	192	241	199	276	275	146	143	220	224	234	280	233	260	261	
OCT	116	109	154	166	172	193	198	255	211	273	223	134	138	240	243	257	295	255	277	297	
NOV	97	87	150	146	149	203	196	205	161	282	165	145	121	191	221	213	257	224	241	247	
DEC	104	105	153	127	163	198	194	240	180	266	175	135	140	203	227	207	268	238	248	265	
TOTAL	869	1135	1656	1953	1876	2164	2359	2688	2465	2977	3052	1839	1617	2481	2745	2793	2946	3226	3224	3213	1986

TOTAL DELIVEREIS SINCE 1990 49 264

Baby of the Month





DETAILED STATISTICS

2010	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total
Ob/Gyn consult. HFH	849	751	923	895	1003	1014	1028						6463
Ob/Gyn cons. villages	179	230	313	230	232	236	215						1635
Ped. Consultations	178	177	191	185	215	234	211						1391
Mammography	4	4	6	6	15	14	17						66
Detailed scan	4	5	4	4	4	5	3						29
Private cons. o/g	196	182	182	157	140	160	139						1156
Private cons. Pediatric	71	65	59	70	63	79	30						437
T. Consultations	1481	1414	1678	1547	1672	1742	1643						11177
TTL. Op. Del. File	24	10	13	20	7	17	10						101
Deliveries 3rd cl	230	189	223	260	267	289	281						1739
Deliveries 2nd cl	7	5	0	12	10	9	7						50
Deliveries 1st cl	1	2	6	6	5	0	2						22
Del..2nd cl. private	12	14	28	12	13	25	11						115
Del..1st cl. private	8	11	8	8	9	10	6						60
TTL Deliveries	258	221	265	298	304	333	307						1986
Incl. C/S sections	46	38	44	55	57	68	45						353
Incl. Del. UNRWA	80	84	94	105	126	135	129						753
dont acc. P.N.A.	1	3	3	2	2	8	0						19
Gyn. Oper. 3rd class	22	22	37	35	25	20	24						185
Gyn. Oper. 2nd class	0	0	0	0	0	0	1						1
Gyn. Oper. 1st class	0	0	1	0	0	0	0						1
Gy.Op.2nd cl Private	11	5	10	9	10	13	12						70
Gy.Op.1st cl. Private	1	0	1	1	1	0	2						6
TTL Gyn. Oper.	34	27	49	45	36	33	39						263
Incl.op. UNRWA	14	14	21	15	16	15	13						108
Incl. minor g. oper.	26	20	38	36	28	25	29						202
Incl. major g. oper.	8	7	11	8	8	8	10						60
Days ob/gn 3rd cl	489	405	492	514	554	609	535						3598
Days ob/gn 2nd cl	58	40	73	82	71	88	56						468
Days ob/gn 1st cl	26	21	29	35	39	34	30						214
TOTAL days Ob/Gn	573	466	594	631	664	731	621						4280
Days neo level 1	89	157	93	122	164	172	66						863
Days neo level 2	236	169	142	287	245	196	378						1653
Days neo level 3	40	35	88	90	46	157	92						548
TTL days Neonatal	365	361	323	499	455	525	536						3064
Admissions Obst.	74	111	103	99	107	99	109						702
Admissions Gyn.	258	221	265	298	304	333	307						1986
TTL Admiss. Ob/gn	332	332	368	397	411	432	416						2688
Incl. Ad. UNRWA	113	115	143	152	174	180	182						1059
Adm. Neo. level 1	9	8	12	9	11	3	6						58
Adm. Neo. level 2	10	15	12	16	17	19	16						105
Adm. Neo. level 3	10	12	10	19	14	32	7						104
TTL Admiss. Neon.	29	35	34	44	42	54	29						267
incl. Ad. UNRWA	3	7	9	11	8	8	11						57
dont acc. P.N.A.	22	19	21	12	1	47	36						158
Occupancy O/Gyn	41.08	36.98	42.58	46.74	47.60	54.15	44.52						44.86
Occup. Neonatal D.	65.41	71.63	57.89	92.41	81.54	97.22	96.06						80.29



*“Because
the Poorest
deserve the
best”*

