



Holy Family Hospital

An Institution of the Order of Malta

Where there is always a place in the inn for all

Editorial

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Chief of Laboratory



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Achieving a high quality of work does not come accidentally; it is always the result of sincere effort preceded by good planning and followed by incessant monitoring of the working process. Of course, this requires a lot of determination, dedication, and self motivation towards any short-term or long-term goal regardless of the amount of challenges surrounding. The quality of work is our premier target accomplished through the team's mission. The most precious possession of the Holy Family Hospital is the people working for it and their wonderful ability in working together. In healthcare professions, precision and correctness are simply a necessity because we are dealing with people's lives.

The small team of the laboratory department consists of five highly skilled medical laboratory technologists and a sixth newly graduated staff. The team is responsible for supplying results of blood and body fluid tests requested for patients admitted to our hospital, out-patients visiting our clinics, and out-patients seeking our services from neighboring private doctors and clinics. Our crucial role is to provide accurate laboratory results that help physicians to confirm or rule out the diagnosis of diseases and specifying the efficacy of particular treatment for patients. Our laboratory is well equipped to perform complicated tests such as chemical, microscopic, immunologic, hematological, biological and bacteriological.

A blood bank refrigerator is also available for storing adequate numbers of blood units that we regularly obtain from the central blood bank. These units are extremely essential for managing emergency cases that need urgent blood transfusions. The laboratory team is still actively involved with the diabetic clinic for

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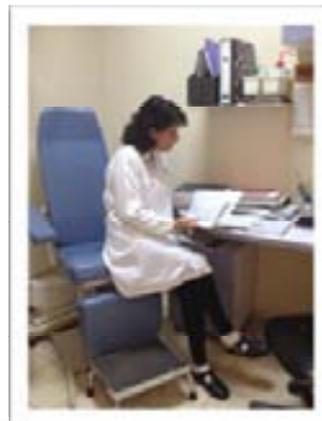


pregnant women. Providing the needed tests for these patients had significantly increased the laboratory activity since its launching three years ago.

Laboratory staff of Holy Family Hospital are all members of the Palestinian Medical Technology Association and in order to re-establish this membership, we are required to take continuing education hours every year to keep our licenses current. We participate in approved continuing education courses, workshops, trainings and conferences as a condition of periodic renewal of our registration. These activities help in updating our medical knowledge as well as our technical skills. Furthermore, the laboratory team is looking forward to pursue these short-term activities with additional long-term educational courses.

Every day, new advancement, automation and computerization in our working field are developed that creates more and more challenges and demands. Keeping our services up to date simply means to approach these developments. These situations dictate providing the laboratory team with the proper up to date equipment and instrumentations so that we can make sure we continue to be productive in terms of what we are doing. Motivated by commitment and surrounded by hard-working team, we are eventually and consistently heading towards success in achieving goals and conquering obstacles. Of course, sustaining the service at its highest standard will never remain operational unless we get support from our local Management Committee, the generous donors, the Sovereign Order of Malta and the Daughters of Charity of St. Vincent de Paul.

Laboratory Mission in photos





October Activity

Group from the Global Fund For Forgotten People

On October 12, 2013 we were privileged to receive a visit of a group from California accompanied by Julie Condon, long-standing member of the Western Association and Envoy to the Order's Global Fund for Forgotten People, who were gracious enough to spare some time during their pilgrimage to the Holy Land to come and visit the Holy Family Hospital in Bethlehem. During their visit, the group members were briefed on the history and operations of the hospital, and the vast progress it made over the past years. The group then toured the hospital's various departments following which they complimented the high quality medical services and care they witnessed during their tour. The Holy Family Hospital would like to thank the group and all the various visiting groups who consider stopping by the hospital during their pilgrimages to the Holy Land; it is thanks to these groups and their generous support - and belief in the mission of the Holy Family Hospital - that the Hospital continues to function to date.



Visit of Diplomats and Head of Cooperation Agencies



8th October H.E Mr. Justin Simpson, Ambassador of the Order of Malta in Palestine.



16th October Mr. Vincenzo Racalbutto, Director of the Italian Cooperation in Palestine.



22nd October Mr. Bruno Juet, Director of the French Development agency.



29th October Mr. Augustin Favreau, Head of Cooperation Department in French Consulate.

30th October H.E Bruno Jans, Consul General of the Belgium Consulate. And Mr. Alfred Fickers, Head of Cooperation Development.

Dear Colleague's Departure



After Almost 2 years of dedication and hard work in Holy Family Hospital, **Tamara Munir Bannoura**, accountant, sadly left the institution and has gone to USA. We wish her all the greatest luck in her life.



**Thank you
&
Good Luck
Tamara**



ACTIVITY REPORT

Monthly Deliveries

The number of monthly deliveries 1990 - 2013 is as follows:

	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
JAN	0	93	128	143	146	148	181	205	217	162	250	158	180	159	238	224	240	230	248	221	258	249	274	249
FEB	4	69	97	150	157	130	183	180	192	165	239	155	152	165	220	221	218	228	217	239	221	228	227	224
MAR	46	93	133	184	149	168	164	220	194	217	231	160	142	179	224	231	217	313	259	236	265	260	278	260
APR	68	87	116	181	135	180	180	207	185	213	274	146	82	195	222	240	216	322	270	280	298	286	265	301
MAY	85	92	124	170	153	188	224	233	221	246	288	195	129	214	196	238	237	366	340	284	304	285	229	250
JUN	85	106	145	177	145	202	212	222	227	276	294	156	132	239	252	258	219	277	291	275	333	292	261	278
JUL	84	101	151	165	172	188	209	261	234	302	329	148	136	249	232	235	243	276	294	328	307	286	306	279
AUG	71	90	151	173	163	199	226	219	244	299	309	161	122	227	246	235	256	264	279	280	286	292	296	289
SEP	109	103	154	171	172	167	192	241	199	276	275	146	143	220	224	234	280	233	260	261	295	263	291	267
OCT	116	109	154	166	172	193	198	255	211	273	223	134	138	240	243	257	295	255	277	297	270	251	281	274
NOV	97	87	150	146	149	203	196	205	161	282	165	145	121	191	221	213	257	224	241	247	237	224	249	
DEC	104	105	153	127	163	198	194	240	180	266	175	135	140	203	227	207	268	238	248	265	236	243	209	
TOTAL	869	1135	1656	1953	1876	2164	2359	2688	2465	2977	3052	1839	1617	2481	2745	2793	2946	3226	3224	3213	3310	3159	3166	2671

Baby of the Month Baby of the Month



TOTAL DELIVERIES SINCE 1990

59, 584



DETAILED STATISTICS

2013	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total
ob/gyn consult. HFH	758	760	838	855	906	880	940	968	970	895	0	0	8770
ob/gyn cons. villages	141	171	155	116	93	138	158	130	153	154	0	0	1409
Ped. Consultations	139	143	161	145	187	171	183	173	175	175	0	0	1652
Diabetic Consulta- tion	34	37	43	36	52	63	61	61	51	34	0	0	472
Mammography	6	12	2	12	8	13	7	18	15	12	0	0	105
private cons. o/g	146	184	208	183	202	236	241	223	261	263	0	0	2147
private cons. ped	4	5	5	14	8	7	11	4	8	2	0	0	68
T.Consultations	1228	1312	1412	1361	1456	1508	1601	1577	1633	1535	0	0	14623
TTL.Op.Del.File	6	5	9	4	5	3	8	3	8	4	0	0	55
Deliveries 3rd cl	209	191	222	248	215	231	230	230	227	237	0	0	2240
Deliveries 2nd cl	9	6	14	20	6	15	8	16	10	12	0	0	116
Deliveries 1st cl	2	4	1	4	5	5	6	7	6	0	0	0	40
Del..2nd cl.private	14	12	13	18	17	12	17	21	14	13	0	0	151
Del..1st cl.private	15	11	10	11	7	15	18	15	10	12	0	0	124
TTL Deliveries	249	224	260	301	250	278	279	289	267	274	0	0	2671
<i>incl. C/S sections</i>	54	41	53	64	51	54	80	72	70	58	0	0	597
<i>incl. Del..UNRWA</i>	115	87	112	104	98	128	112	120	115	107	0	0	1098
<i>dont acc. P.N.A</i>	3	5	6	5	6	2	3	6	9	8	0	0	53
gyn.oper. 3rd class	28	23	43	30	20	42	34	28	34	32	0	0	314
gyn.oper. 2nd class	0	0	0	1	0	0	0	0	0	2	0	0	3
gyn.oper. 1st class	1	0	1	0	1	0	0	1	10	0	0	0	14
g.op.2nd cl.private	11	18	11	11	10	6	12	9	19	10	0	0	117
g.op.1st cl.private	0	0	0	1	2	0	1	1	0	2	0	0	7
TTL Gyn.Oper.	40	41	55	43	33	48	47	39	53	46	0	0	445
<i>incl.op.UNRWA</i>	15	23	22	20	18	25	19	15	23	20	0	0	200
<i>incl.minor g.oper.</i>	26	27	39	33	27	25	24	17	25	33	0	0	276
<i>incl.major g.oper.</i>	14	20	16	15	12	23	23	22	28	13	0	0	186
days ob/gn 3rd cl	418	401	485	425	401	460	438	453	423	437	0	0	4341
days ob/gn 2nd cl	56	42	47	53	51	58	45	63	48	67	0	0	530
days ob/gn 1st cl	33	33	21	24	24	30	39	36	30	19	0	0	289
TOTAL days ob/gn	507	476	553	502	476	548	522	552	501	523	0	0	5160
Admissions Obst.	249	224	260	301	250	278	279	289	267	274	0	0	2671
Admissions Gyn.	79	93	108	93	100	112	131	106	128	89	0	0	1039
TTL Admiss. Ob/ gn	328	317	368	394	350	390	410	395	395	363	0	0	3710
<i>incl. Ad. UNRWA</i>	144	147	180	162	170	194	183	175	177	171	0	0	1703
days neo level 1	116	91	164	135	127	130	69	32	29	95	0	0	988
days neo level 2	130	65	125	124	140	111	132	44	43	122	0	0	1036
days neo level 3	209	120	113	158	187	141	184	70	113	174	0	0	1469
TTL days Neonatal	455	276	402	417	454	382	385	146	185	391	0	0	3493
Adm.Neo.level 1	4	11	11	15	10	13	4	5	5	7	0	0	85
Adm.Neo.level 2	8	5	19	12	11	12	12	11	10	4	0	0	104
Adm.Neo.level 3	21	14	15	18	13	21	19	10	17	18	0	0	166
TTL Admiss. Neon.	33	30	45	45	34	46	35	26	32	29	0	0	355
<i>incl. Ad.UNRWA</i>	13	7	21	6	12	15	13	10	11	7	0	0	115
<i>dont Ad.P.N.A</i>	35	36	27	36	42	34	41	36	20	21	0	0	328
T.OCCUP.%O/G	38.94	40.48	42.47	39.84	36.56	43.49	40.09	42.40	39.76	41.51	0.00	0.00	45.00
T.OCCUP.% Neo.L1+L2+L3	81.54	54.76	72.04	77.22	81.36	70.74	69.00	39.25	34.26	72.41	0.00	0.00	64.46



“Because
the poorest
deserve the
best”

