

## **Holy Family Hospital**

An Institution of the Order of Malta



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A month full of stress, worries and risks but also with hope that begins with every baby born at this hospital. A total of 413 babies were born this month. The lockdown of Bethlehem and Hebron was extended till 8th of July, then extended again, later on there were couple of days that were open and others were closed. People got frustrated of the lock down, they started to refuse the closure, their business were affected dramatically, the Tourism sector is totally locked down since the beginning of March, it's been now 5 months of no tourism which is the main sector of income in Bethlehem and it is the sector that affects all other sectors in Bethlehem. For how long will the people tolerate the Health situation, the economic situation and the political situation!!

Inside the hospital the staff is working hard and hard, risk is bigger, the infection control Nurse is following-up on daily basis to make sure that all the Staff are working safely in order to protect themselves and the patients. The burden is bigger now with the increased infected cases in Bethlehem and Hebron, protocols inside the hospital are changing almost on daily basis depending on the situation.





The Hospital was not able to stay free of the virus. A pre-symptomatic mothers and symptomatic mothers delivered their babies at the Hospital, the whole care team had to be tested and quarantined. Only one resident doctor tested positive and that team was able to come back to work. 70 Staff were tested during July. No one can imagine the amount of stress the employees went through until their results came out to be negative, they were very frightened that they have carried the virus to their houses and endangered their families.

God and Blessed Mother are always protecting this hospital.

Lord keep us safe through this pandemic, Secure from all our fears. May angels guide us while we are working. Amen

Bethlehem needs Holy Family Hospital now more than ever before to keep the mothers and babies safe and Holy Family Hospital needs you more than ever before to keep hope alive and to allow our staff to continue to care for all.



For the first time ever the Nativity Church is closed in Bethlehem

## Letter from the CEO



What a long way since I arrived 5 years and 6 months ago.

The Holy Family Hospital changes considerably while maintaining its soul and its vocation. From 3300 deliveries in 2014 to 4600 in 2019, from 135 employees to 170 employees and from a family organization to a well-organized structured hospital giving each one his right place. Nevertheless, figures and statistics are not an aim; Holy Family Hospital becomes a benchmark:

A medical benchmark: our protocols, results of a long lasting maturation process are shared and applicable in other Hospitals;

students from different universities are queuing to receive the best education and training at this hospital. For sure, there is still room for improvement. The infection control protocols are to be reviewed considering the experience we are facing today with the COVID.

➤ Benchmark center for its management and administration. The procedures implemented contribute to transparency and equity and now it is recognized all around. The financial audit is a proof of it.

Some of you may think I am proud of myself considering these pleasing results. Certainly not! Upon my arrival, I said that the director is the first to serve not to be served. When leaving I say it exactly the same way. I have not done anything particular. I just allowed those staff with experience competence and dedication to express themselves. All the ingredients were gathered waiting to be able to grow up.

I would first like to thank Dr Salsa who guided me in my first steps in maternity. Then especially Dr. Abu Farha, without him the Hospital would never have reached such a high standard of medical care as today. His calm and wisdom are reflecting his competence and his commitment.

I want to thank Mrs. Anastas, inexhaustible and obstinate. Step by step, she imposed the rules allowing todays transparency and equity in the Hospital.

I want to thank our three "coordinators" whom I obliged them to change their way of management to a new one. They were able to drive the crew in the tempest making the experiment a success.

I want to thank the medical staff; they are the soul and the beating heart of this institution. From the diagnosis to the discharge visit, they are essential to the birth and the start of the life of newborns. I often said that I do not know what a good nurse or a good midwife is, but I can testimony that you are reliable and dedicated.

I want to thank all those that are working in the shadows, the Biomedical Engineer, the Pharmacists, the Social Workers, the laboratory, the maintenance, the guards, the cleaners... Without you, nothing is possible and day after day, you make it happen.

Finally, I want to thank my "body guards", the admin staff. Your discretion is your main quality. Very often, you are criticized, but except you, no one can do it.

I would like to thank all those who make this mission possible. The Order of Malta, the foundation, the donors, without you Holy Family Hospital would not exist. Nevertheless, please, do not reduce your effort; the near future will be politically and socially very difficult. The women of Bethlehem need your help and the staff of the hospital deserve your support.

## Retirement of Edward Atick

Edward Atick,

"On June 2005 I had the opportunity to join Holy Family Hospital team after losing my previous own business in Olive wood carpenting due to the Second Intifada"

"At the beginning, it was not easy for me to adapt to the new job. After a while and with the support of my team and colleagues, I adapted, and I stayed at Holy Family Hospital until retirement, Holy Family Hospital became my second home"

"I would like to take this Opportunity to thank the Order of Malta for this Opportunity, the Administration and Colleagues for their Support"



## Welcoming of New Employee



Elias Dabaneh is replacing Edward Atick, He is married and has one daughter.

"I was working as a Dirver and in maintenance but unfortunately, I have lost my work after this pandemic and lockdown of Bethlehem since March 2020. I am lucky to be part of Holy Family Hospital and secure an income to support my family"

# Congratulations



Tasneem Hawamdeh, Midwife at the Postnatal Department gave birth to her Fourth baby girl on July 2<sup>nd</sup>, 2020 at Holy Family Hospital.

Dr. Rawan Takatka, a Resident Doctor OB/GYN, 3<sup>rd</sup> year of training at Holy Family Hospital, gave birth to her second baby girl on July 8, 2020.



#### Heavenly Father,

We thank you for the gift of life and for bringing these babies safely into this world. May you bless them and keep them, helping them to grow loving, strong and heavenly in Your love.

Amen

#### TO MAKE A DONATION:

#### BANK ACCOUNT: HOLY FAMILY HOSPITAL

ACCOUNT № : 3890000/0 WITH



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#### **OUR CORRESPONDENT**

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## Mobile Clinic Services

Sultana, a 20 years old woman, has been facing several hardships. This is particularly the case because she lives in the Bedouin desert area. She struggled to obtain a high school diploma and eventually managed to do so although this is not easy for people living in the Bedouin desert. She got married to Raad, a 23 years old man, after her graduation. Raad, who also graduated from high school, is working as a worker or farmer depending on the opportunity he has to obtain an income to support his family. Unfortunately, he does not have a stable income due to the lake of job opportunities.

Sultana got pregnant after her marriage and was receiving her antenatal care through the outreach clinic that reach them to the Rashayda area from the Holy Family Hospital. Unfortunately, when the COVID19 pandemic began to spread all over the world including Palestine, the outreach clinic, upon the recommendation of the Palestinian Ministry of Health, was obliged to stop. This decision has been a must to prevent the spread of the Covid 19 virus. Accordingly, Sultana has stopped visiting the doctors as a result of the quarantine and the closure of roads to prevent the spread of the Corona virus. Knowing that she will not be able to access medical services had a negative impact on her psychologically because she was always worried about the health of her baby.

Nevertheless, the outreach clinic managed to reach the Rashayda area during the period

between March and June 2020 couple of times in order to examine pregnant women there, Sultana felt hopeful as she was able to visit the doctors to check on her fetus at least twice during this period. On July 23<sup>rd</sup> 2020, Sultana and Raad came to the Holy Family Hospital, which welcomed them with compassion and support. She was admitted to the hospital and gave birth to her first baby girl "Yaqeen". Her newborn baby Yaqeen came in a good health, and after receiving the adequate medical care and financial support, Sultana and her newborn baby went home.

"I thank the hospital for all its supports, medically, psychologically and financially. I hope the mobile clinic continue their wonderful and compassionate care for every pregnant woman who lives in difficult living conditions, especially that we live in the desert. I wish the hospital all the best to continue their mission."



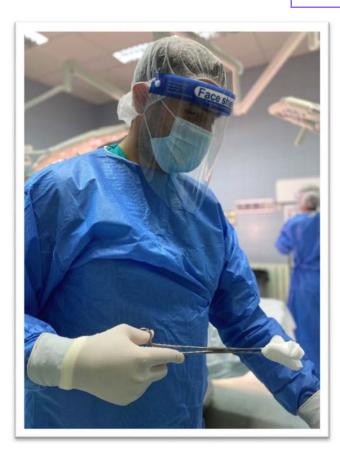
# Monthly Deliveries

"Hope is a powerful motivation for Charity"

	1990	1995	2000	2005	2006	2007	2009	2010	2012	2013	2014	2015	2016	2017	2018	2019	2020
JAN	0	148	250	224	240	230	221	258	274	249	271	313	278	306	357	369	387
FEB	4	130	239	221	218	228	239	221	227	224	257	264	271	296	309	309	313
MAR	46	168	231	231	217	313	236	265	278	260	287	286	277	318	333	389	278
APR	68	180	274	240	216	322	280	298	265	301	267	277	268	295	344	389	275
MAY	85	188	288	238	237	366	284	304	229	250	240	297	304	365	373	400	323
JUN	85	202	294	258	219	277	275	333	261	278	302	311	313	362	380	399	390
JUL	84	188	329	235	243	276	328	307	306	279	314	379	379	427	450	439	402
AUG	71	199	309	235	256	264	280	286	296	289	319	351	340	403	476	448	
SEP	109	167	275	234	280	233	261	295	291	267	281	327	329	386	409	398	
ОСТ	116	193	223	257	295	255	297	270	281	274	258	286	309	365	369	378	
NOV	97	203	165	213	257	224	247	237	249	271	251	224	278	371	369	347	
DEC	104	198	175	207	268	238	265	236	209	242	265	253	307	326	340	361	
TOTAL	869	2164	3052	2793	2946	3226	3213	3310	3166	3184	3312	3568	3653	4220	4509	4626	2368

## TOTAL DELIVERIES SINCE 1990

88,319





HFH IN FIGURES													
	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC	TOTAL
Consultations													
HFH													
Ob/gyn	1188	1105	739	757	930	1089	982	<u> </u>	<u> </u>	<u> </u>	<b></b> '	<u>                                     </u>	6790
Pediatric	285	159	101	108	189	238	157						1237
Diabetic	60	66	23	0	43	37	32	'		<u> </u>	<u> </u>	<u> </u>	261
Nurtition	14	27	3	0	16	14	8						82
Over 45	94	117	13	1	7	72	5	'		<u> </u>	<u> </u>	<u> </u>	309
Outreach													
Ob/gyn	236	196	33	0	0	188	0	<u> </u>		<u> </u>	<u> </u>	<u>                                     </u>	653
Pediatric	103	126	15	0	0	64	0						308
Private													
Ob/gyn	903	851	409	479	613	757	662	<u> </u>		<u></u> '	Ĺ'	<u> </u>	4674
Pediatric	55	64	17	3	9	35	1						183
TOTAL consultations	2938	2711	1353	1348	1807	2494	1847	0	0	0	0	0	12651
	-												
Obsteric													
Nb deliveries													
3 class	328	269	239	237	282	336	367	<u> </u>		<u> </u>	⊥'	<u> </u>	2058
1 &2 class	59	44	39	38	41	54	35						310
TOTAL deliveries	387	313	278	275	323	390	402						
C sections													
Total	77	64	62	65	81	88	78						515
Babies													
Total	390	322	286	281	329	339	413						2420
Gynecologie													
Operations													
Minor op	32	34	18	15	23	32	22						175
Major op	8	11	2	1	4	12	4	<u> </u>			<u> </u>	<u> </u>	42
TOTAL operations	40	45	20	16	27	43	26	0	0	0	0	0	217
							_	_	_	_	_		
	_	_	_	<u></u>		_	_	_	_	_	_	_	
Ob / Gyn													
Admissions ≥ 5													
days	4	0	1	4	2	6	1						18
Admissions < 5	,	<u> </u>	<u> </u>	'	<u>'</u>					•	1	1	ĺ
days	501	402	331	322	407	474	479	,			'	1	2916
Total admissions	505	402	332	326	409	480	480	+ -		<del>                                     </del>			2934
Total days	849	663	519	519	654	751	702						4657
Ob / Gyn OCCUP %	65.21	56.38	39.86	41.19	50.23	57.68	53.92	0.00	0.00	0.00	0.00	0.00	34.12
OD / Gyll OCCC. /	03	30.22	33.2	42	30	37	30.0	0.00	0.00	0.0	0.00	0.0.	37.2
Poor Case Fund	35	51	47	67	53	53	81						387
A - I													
Lab activity	11222	12440	2447	2222	1 2262	2246	0240						CE AAG
TOTAL activity	11222	12448	8117	8332	8263	8816	8248						65446
Anesth-													
esy													
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A.

épidurale Spinal TOTAL activity

Générale

NICU													
Lenght		T	1		1	1	1		ı	1			
Total days													
L1	203	239	201	161	168	113	248						1333
Total days													
L2	63	69	55	104	72	106	81						550
Total days													
L3	174	184	178	238	149	135	121						1179
Total days	440	492	434	503	389	354	450	0	0	0	0		3062
Stay < 5													
days	17	15	22	20	12	16	18						120
Stay ≥ 5													
days	26	20	20	18	14	17	16						131
Stay ≥ 50													
days	2	4	4	2	0	3	3						18
Admission													
adm L1	22	21	25	16	13	21	18						136
adm L2	5	2	7	3	1	0	4						22
adm L3	16	15	9	18	8	12	12						90
Total Adm	43	38	41	37	22	33	34	0	0	0	0	0	248
Nb							_						
Premature	8	6	4	13	5	9	5						50
PED. OCCUP %	78.85	97.62	77.78	93.15	69.71	65.56	83.33	0.00	0.00	0.00	0.00	0.00	46.61
Poor Case Fund	8	9	8	10	6	4	6						51
TOTAL T. OCCUP %	69.30	68.75	51.24	56.78	56.08	61.39	61.94	0.00	0.00	0.00	0.00	0.00	35.25
Poor Case Fund	43	60	55	77	59	57	87	0	0	0	0	0	438

